

# Lesson 14: Creating and Managing Active Directory Users and Computers

MOAC 70-410: Installing and Configuring Windows Server 2012

# Overview

- Exam Objective 5.2: Create and Manage Active Directory Users and Computers
- Creating User Objects
- Creating Computer Objects
- Managing Active Directory Objects

# Creating User Objects

Lesson 14: Creating and Managing Active Directory Users and Computers

# Creating User Objects

- The user account is the primary method for authentication on a network.
- Usernames and passwords are validated at log on by comparing entered information to the information stored in the AD DS database.

# Types of Users

- **Local users:** These accounts can only access resources on the local computer and are stored in the local **Security Account Manager (SAM)** database on the computer where they reside.
- **Domain users:** These accounts can access AD DS or network-based resources, such as shared folders and printers.
  - Account information for these users is stored in the AD DS database and replicated to all domain controllers within the same domain.

# Built-In User Accounts

## Administrator and Guest

- **On a member server or standalone server:** The built-in local Administrator account has full control of all files as well as complete management permissions for the local computer.
- **On a domain controller:** The built-in Administrator account created in Active Directory has full control of the domain in which it was created.

The Administrator account cannot be deleted, but it can be renamed.

# Administrator Account Security Guidelines

- Rename the Administrator account
- Set a strong password
- Limit knowledge of administrator passwords to only a few people
- Do not use the Administrator account for daily non-administrative tasks

# Guest Account

- This built-in account is used to provide temporary access to the network for a user such as a vendor representative or a temporary employee.
- It cannot be deleted, but it can and should be renamed.
- This account is disabled by default and is not assigned a default password.

# User Creation Tools

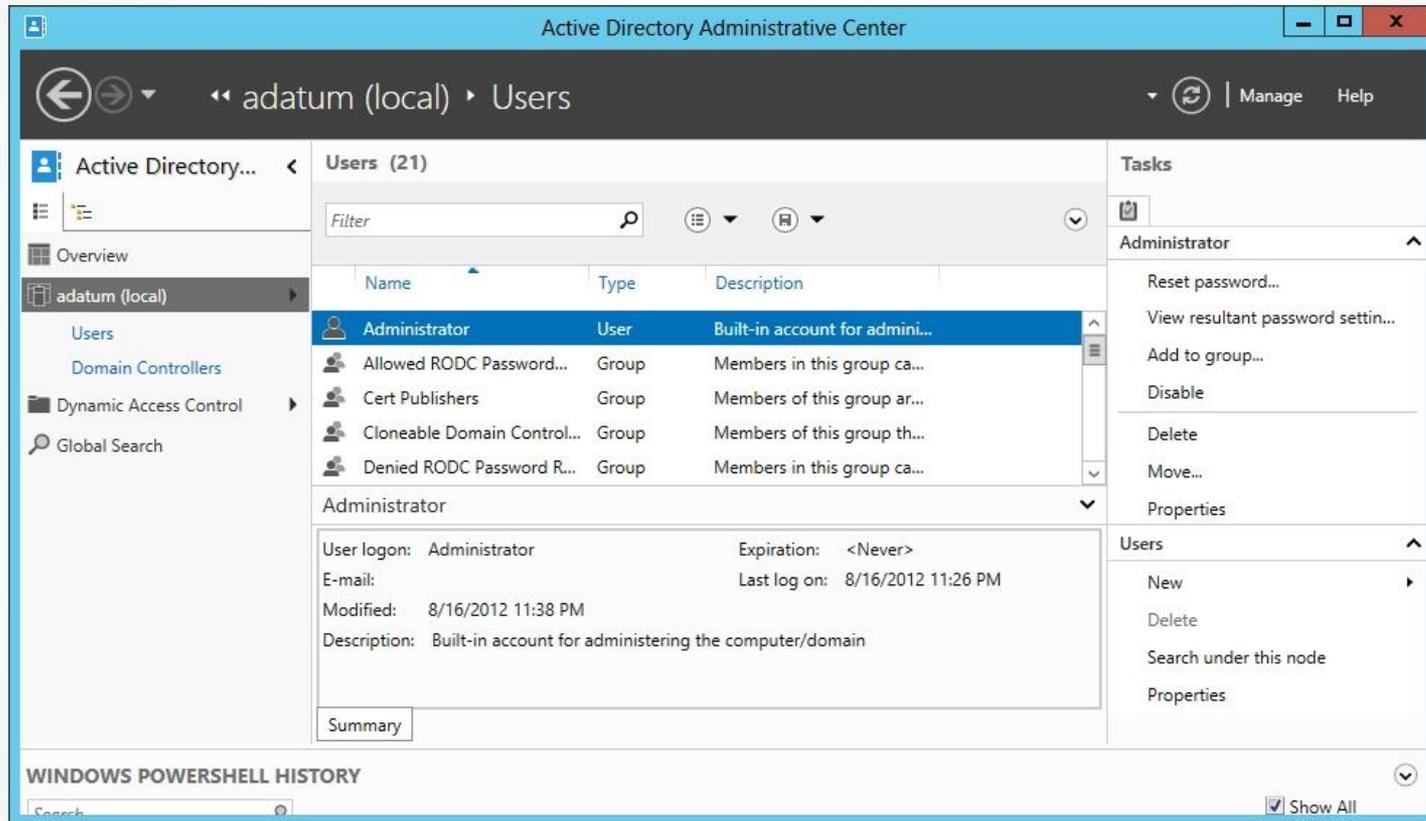
- **Dsadd.exe:** The standard command line tool for creating AD DS leaf objects, which you can use with batch files to create AD DS objects in bulk.
- **Windows PowerShell:** The currently approved Windows maintenance tool, with which you can create object creation scripts of nearly unlimited complexity.
- **Comma-Separated Value Directory Exchange (CSVDE.exe):** A command line utility that can create new AD DS objects by importing information from a comma-separated value (.csv) file.
- **LDAP Data Interchange Format Directory Exchange (LDIFDE.exe):** Like CSVDE, a utility that can import AD DS information and use it to add, delete, or modify objects, in addition to modifying the schema, if necessary.

# Create a User with Active Directory Administrative Center



The Active Directory Administrative Center console

# Create a User with Active Directory Administrative Center



A container in the Active Directory Administrative Center console

# Create a User with Active Directory Administrative Center

Create User:

TASKS ▾ SECTIONS ▾

\* Account

Organization

Member Of

Password Settings

Profile

Account

First name:

Middle initials:

Last name:

Full name: \*

User UPN logon:  @

User SamAccountName: adatum \ \*

Password:

Confirm password:

Create in: CN=Users,DC=adatum,DC=info [Change...](#)

Protect from accidental deletion

[Log on hours...](#) [Log on to...](#)

Account expires:  Never  End of

Password options:  User must change password at next log on  Other password options

Smart card is required for interactive logon...

Password never expires

User cannot change password

Encryption options: ▾

Other options: ▾

Organization

Display name:

Office:

E-mail:

Web page:

Job title:

Department:

Company:

Manager:  [Edit...](#) [Clear](#)

[Other web pages...](#) Direct reports: ▾

[More Information](#)

The Create User window in the Active Directory Administrative Center console

# Create a User with Active Directory Users and Computers



The Active Directory Users and Computers console

# Create a User with Active Directory Users and Computers

New Object - User

Create in: adatum.info/Users

First name:  Initials:

Last name:

Full name:

User logon name:  @adatum.info

User logon name (pre-Windows 2000): ADATUM\

< Back Next > Cancel

The New Object - User Wizard

# Create a User with Active Directory Users and Computers

New Object - User

Create in: adatum.info/Users

Password:

Confirm password:

User must change password at next logon

User cannot change password

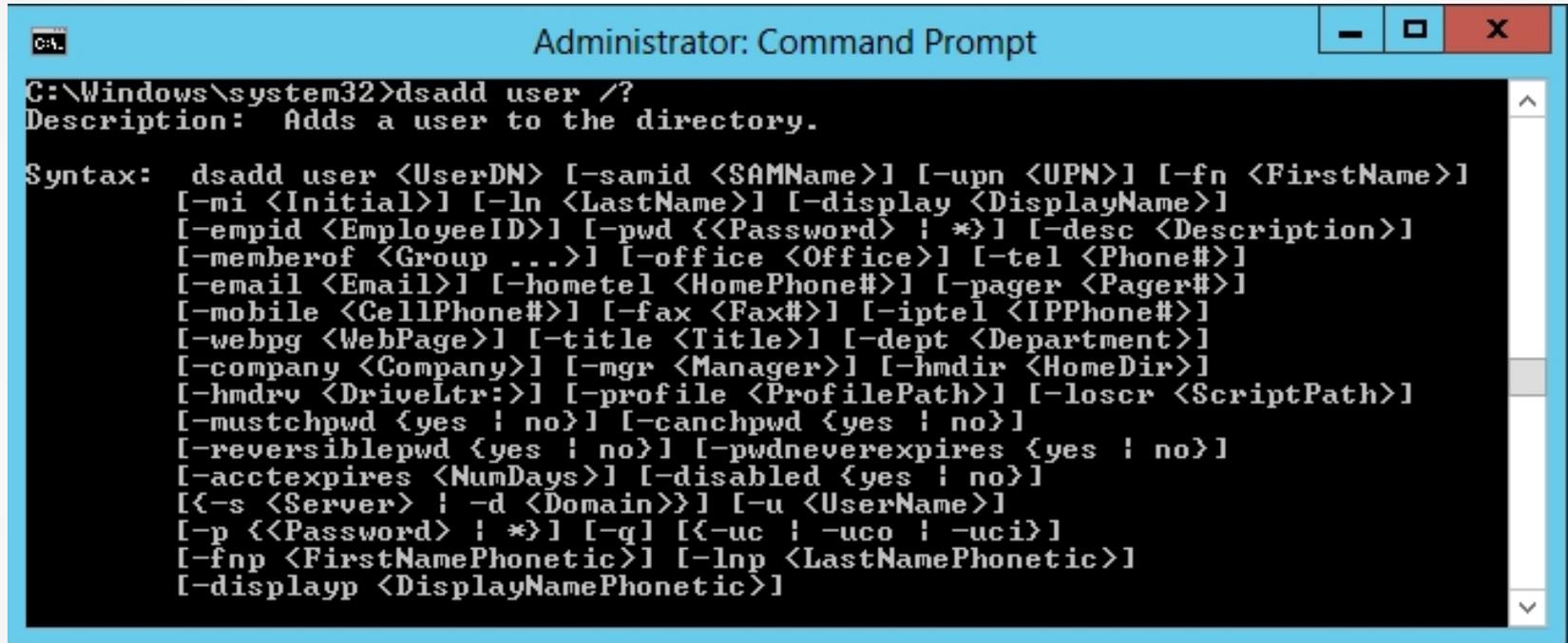
Password never expires

Account is disabled

< Back   Next >   Cancel

The second page of the New Object - User Wizard

# Using Dsadd.exe



The image shows a screenshot of a Windows Command Prompt window titled "Administrator: Command Prompt". The window has a blue title bar with standard Windows window controls (minimize, maximize, close) on the right. The command prompt shows the following text:

```
C:\Windows\system32>dsadd user /?
Description:  Adds a user to the directory.

Syntax:  dsadd user <UserDN> [-samid <SAMName>] [-upn <UPN>] [-fn <FirstName>]
        [-mi <Initial>] [-ln <LastName>] [-display <DisplayName>]
        [-empid <EmployeeID>] [-pwd <<Password> ! *}] [-desc <Description>]
        [-memberof <Group ...>] [-office <Office>] [-tel <Phone#>]
        [-email <Email>] [-hometel <HomePhone#>] [-pager <Pager#>]
        [-mobile <CellPhone#>] [-fax <Fax#>] [-iptel <IPPhone#>]
        [-webpg <WebPage>] [-title <Title>] [-dept <Department>]
        [-company <Company>] [-mgr <Manager>] [-hmdir <HomeDir>]
        [-hmdrv <DriveLtr:>] [-profile <ProfilePath>] [-loscr <ScriptPath>]
        [-mustchpwd <yes | no>] [-canchpwd <yes | no>]
        [-reversiblepwd <yes | no>] [-pwdneverexpires <yes | no>]
        [-acctexpires <NumDays>] [-disabled <yes | no>]
        [<-s <Server> ! -d <Domain>}] [-u <UserName>]
        [-p <<Password> ! *}] [-q] [<-uc ! -uco ! -uci}]
        [-fnp <FirstNamePhonetic>] [-lnp <LastNamePhonetic>]
        [-displayp <DisplayNamePhonetic>]
```

Syntax of the Dsadd.exe program

# Using Windows PowerShell



```
Administrator: Windows PowerShell

NAME
New-ADUser

SYNTAX
New-ADUser [-Name] <string> [-WhatIf] [-Confirm] [-AccountExpirationDate <datetime>] [-AccountNotDelegated <bool>]
[-AccountPassword <securestring>] [-AllowReversiblePasswordEncryption <bool>] [-AuthType <ADAuthType> {Negotiate |
Basic}] [-CannotChangePassword <bool>] [-Certificates <X509Certificate[]>] [-ChangePasswordAtLogon <bool>] [-City
<string>] [-Company <string>] [-CompoundIdentitySupported <bool>] [-Country <string>] [-Credential <pscredential>]
[-Department <string>] [-Description <string>] [-DisplayName <string>] [-Division <string>] [-EmailAddress
<string>] [-EmployeeID <string>] [-EmployeeNumber <string>] [-Enabled <bool>] [-Fax <string>] [-GivenName
<string>] [-HomeDirectory <string>] [-HomeDrive <string>] [-HomePage <string>] [-HomePhone <string>] [-Initials
<string>] [-Instance <ADUser>] [-KerberosEncryptionType <ADKerberosEncryptionType> {None | DES | RC4 | AES128 |
AES256}] [-LogonWorkstations <string>] [-Manager <ADUser>] [-MobilePhone <string>] [-Office <string>]
[-OfficePhone <string>] [-Organization <string>] [-OtherAttributes <hashtable>] [-OtherName <string>] [-PassThru]
[-PasswordNeverExpires <bool>] [-PasswordNotRequired <bool>] [-Path <string>] [-POBox <string>] [-PostalCode
<string>] [-PrincipalsAllowedToDelegateToAccount <ADPrincipal[]>] [-ProfilePath <string>] [-SamAccountName
<string>] [-ScriptPath <string>] [-Server <string>] [-ServicePrincipalNames <string[]>] [-SmartcardLogonRequired
<bool>] [-State <string>] [-StreetAddress <string>] [-Surname <string>] [-Title <string>] [-TrustedForDelegation
<bool>] [-Type <string>] [-UserPrincipalName <string>] [<CommonParameters>]
```

Syntax of the New-ADUser cmdlet

# User Templates

- A user template is a standard user object containing common attribute settings.
- To create a new user with these settings, you copy the template to a new user object and change the name.
- You can change any attributes that are different.

# Create a User Template

Default Template Properties

Member Of	Dial-in	Environment	Sessions
Remote control	Remote Desktop Services Profile		COM+

General | Address | Account | Profile | Telephones | Organization

 Default Template

First name:  Initials:

Last name:

Display name:

Description:

Office:

Telephone number:  Other...

E-mail:

Web page:  Other...

OK Cancel Apply Help

A user object's Properties sheet

# Create a User Template

Copy Object - User

Create in: adatum.info/Users

First name:  Initials:

Last name:

Full name:

User logon name:  @adatum.info

User logon name (pre-Windows 2000):

< Back Next > Cancel

The Copy Object – User Wizard

# Creating Multiple Users

- **Batch Files**
  - Text files that contain commands.
  - Open Notepad and use the Dsadd.exe syntax described earlier, placing a single command on each line.
- **CSVDE.exe**
  - A command-line utility enables administrators to import or export Active Directory objects using a CSV file.
- **LDIFDE.exe**
  - Similar to CSVDE, but also allows you to delete and modify objects later.
- **Windows PowerShell**
  - Use CSV files to create user objects with Windows PowerShell.

# Creating Computer Objects

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# Computer Objects

- Consist of properties that specify the computer's name, where it is located, and who is permitted to manage it.
- Inherit group policy settings from container objects such as domains, sites, and organizational units.
- Can be members of groups and inherit permissions from group objects.

# Adding a Computer to a Domain

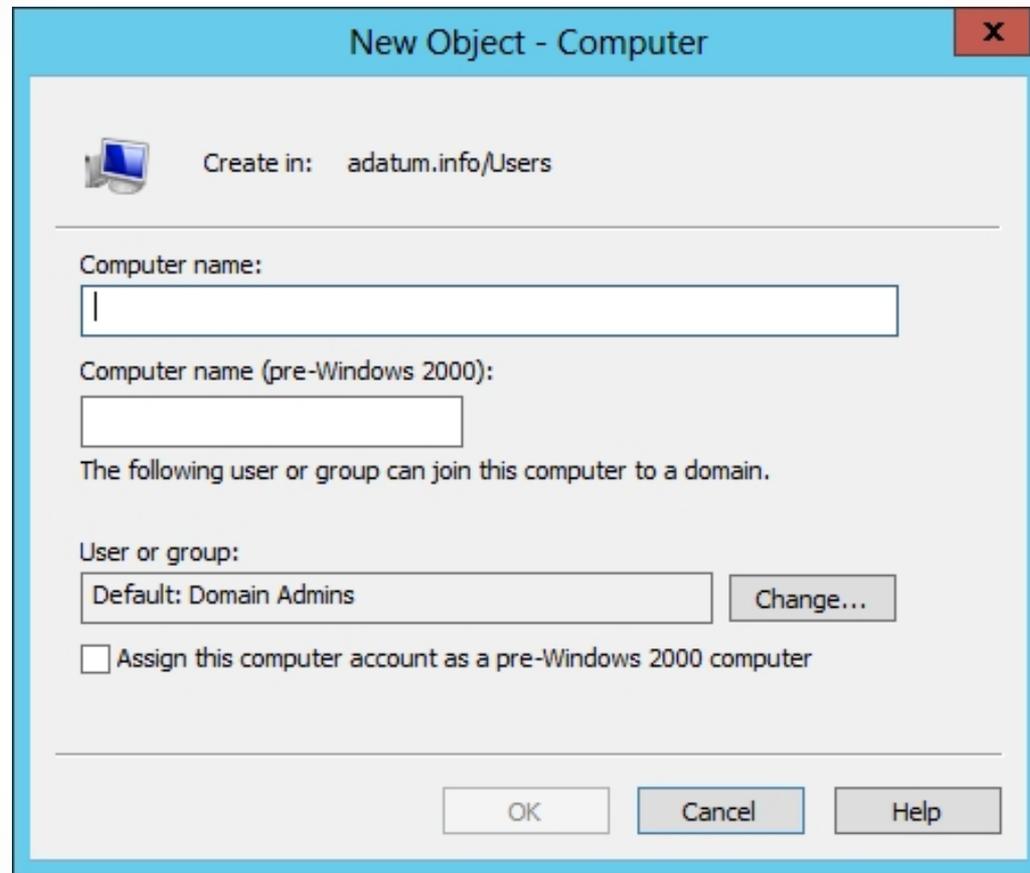
- **Creating a computer account:** Create a new computer object in Active Directory and assign the name of an actual computer on the network.
- **Joining the computer to the domain:** The system contacts a domain controller, establishes a trust relationship with the domain, locates (or creates) a computer object corresponding to the computer's name, alters its security identifier (SID) to match that of the computer object, and modifies its group memberships.

# Adding a Computer to a Domain

Two ways to create AD computer objects:

- Create the computer objects in advance using an Active Directory tool, so that the computers can locate the existing objects when they join the domain.
- Begin the joining process first and let the computer create its own computer object.

# Creating Computer Objects Using Active Directory Users and Computers



The screenshot shows a dialog box titled "New Object - Computer" with a red close button (X) in the top right corner. The dialog has a light blue header bar. Below the header, there is a computer icon and the text "Create in: adatum.info/Users". A horizontal line separates this from the main content area. The main content area contains the following elements: a label "Computer name:" followed by a text input field; a label "Computer name (pre-Windows 2000):" followed by a text input field; a line of text "The following user or group can join this computer to a domain."; a label "User or group:" followed by a text input field containing "Default: Domain Admins" and a "Change..." button; and a checkbox labeled "Assign this computer account as a pre-Windows 2000 computer". At the bottom of the dialog, there are three buttons: "OK", "Cancel", and "Help".

The New Object – Computer wizard

# Creating Computer Objects with Active Directory Administrative Center

**Create Computer:** TASKS SECTIONS

**\* Computer**

Managed By  
Member Of

**Computer**

Computer name: \*  
Computer (NetBIOS) name: \*

Create in: CN=Computers,DC=adatum,DC=info Change...

User or Group: Default: Domain Admins Change ...  
The above user or group can join this computer to a dom...

Assign this computer account as a Pre-Windows 2000 computer  
 Protect from accidental deletion

**Managed By**

Managed by: Edit... Clear Office:

Phone numbers  
Main:  
Mobile:  
Fax:

Address:  
Street  
City State/Provi... Zip/Postal...  
Country/Region:

More Information OK Cancel

The Create Computer dialog box

# Creating Computer Objects Using Dsadd.exe

```
dsadd computer <ComputerDN>
```

The <ComputerDN> parameter specifies a distinguished name for the new group object you want to create.

# Managing Active Directory Objects

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Directory Users and Computers

# Managing Active Directory Objects

The screenshot shows the 'Create User: Elizabeth Andersen' Properties sheet in the Active Directory Administrative Center. The window title is 'Create User: Elizabeth Andersen' and it has 'TASKS' and 'SECTIONS' dropdown menus. The left sidebar contains navigation links: Account, Organization, Member Of, Password Settings, and Profile. The main content area is divided into two sections: 'Account' and 'Organization'.  
**Account Section:**  
- First name: Elizabeth  
- Middle initials: (empty)  
- Last name: Andersen  
- Full name: \* Elizabeth Andersen  
- User UPN logon: (empty) @ (empty)  
- User SamAccountName: adatum \\* EAnders  
- Password: (masked with asterisks)  
- Confirm password: (masked with asterisks)  
- Create in: CN=Users,DC=adatum,DC=info (with a 'Change...' link)  
- Account expires:  Never,  End of (empty)  
- Password options:  User must change password at next log on,  Other password options  
- Smart card is required for interactive logon:   
- Password never expires:   
- User cannot change password:   
- Encryption options: (dropdown menu)  
- Other options: (dropdown menu)  
-  Protect from accidental deletion  
- Log on hours... Log on to...  
**Organization Section:**  
- Display name: Elizabeth Andersen  
- Office: (empty)  
- E-mail: (empty)  
- Web page: (empty)  
- Job title: (empty)  
- Department: (empty)  
- Company: (empty)  
- Manager: (empty) with 'Edit...' and 'Clear' buttons  
- Direct reports: (empty)  
- Other web pages... (link)  
At the bottom, there is a 'More Information' link, 'OK', and 'Cancel' buttons.

A user object's Properties sheet in Active Directory Administrative Center

# Managing Active Directory Objects

The screenshot shows the 'Elizabeth Andersen Properties' dialog box. The title bar includes a question mark and a close button. The dialog is divided into several tabs: Member Of, Dial-in, Environment, Sessions, Remote control, Remote Desktop Services Profile, and COM+. The 'General' tab is active, showing a grid with sub-tabs: Address, Account, Profile, Telephones, and Organization. Below the grid, there is a user icon and the name 'Elizabeth Andersen'. The 'First name' field contains 'Elizabeth' and is highlighted. Other fields include 'Last name' (Andersen), 'Display name' (Elizabeth Andersen), 'Description', 'Office', 'Telephone number', 'E-mail', and 'Web page'. At the bottom, there are buttons for 'OK', 'Cancel', 'Apply', and 'Help'.

A user object's Properties sheet in Active Directory Users and Computers

# Managing Multiple Users

Multiple Users

TASKS SECTIONS

Account

Organization

Member Of

Profile

Account

Logon UPN S  Account exp  Never  End of

Protect from accidental deletion

Password options:

User must change password at nex...  Other password options

Smart card is required for intera...  Password never expires  User cannot change password

Encryption options: Other options:

Log on hours...  Log on to...

Organization

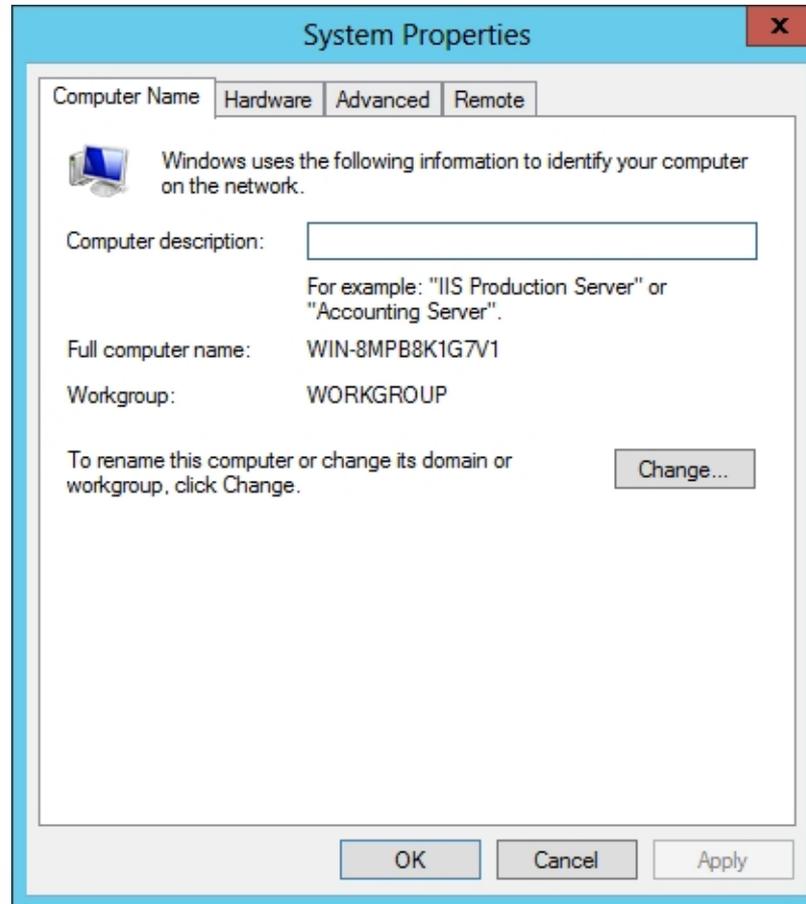
Display name <multiple values>  Job title:

Office:  Department:

More Information OK Cancel

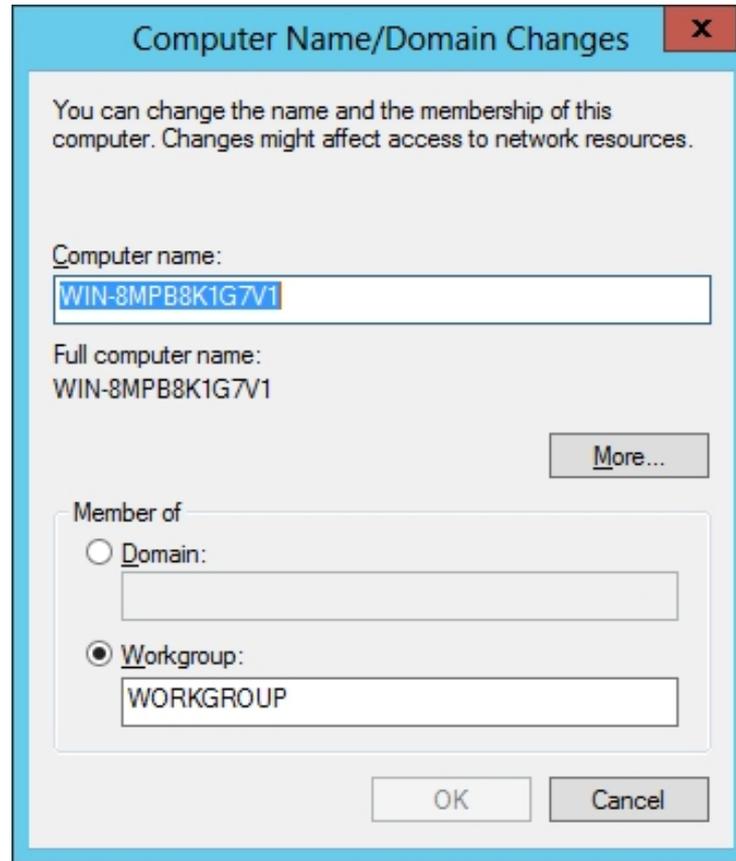
A Multiple Users Properties sheet in Active Directory Administrative Center

# Joining Computers to a Domain



The Computer Name tab in the System Properties dialog box

# Joining Computers to a Domain



The Computer Name Changes dialog box

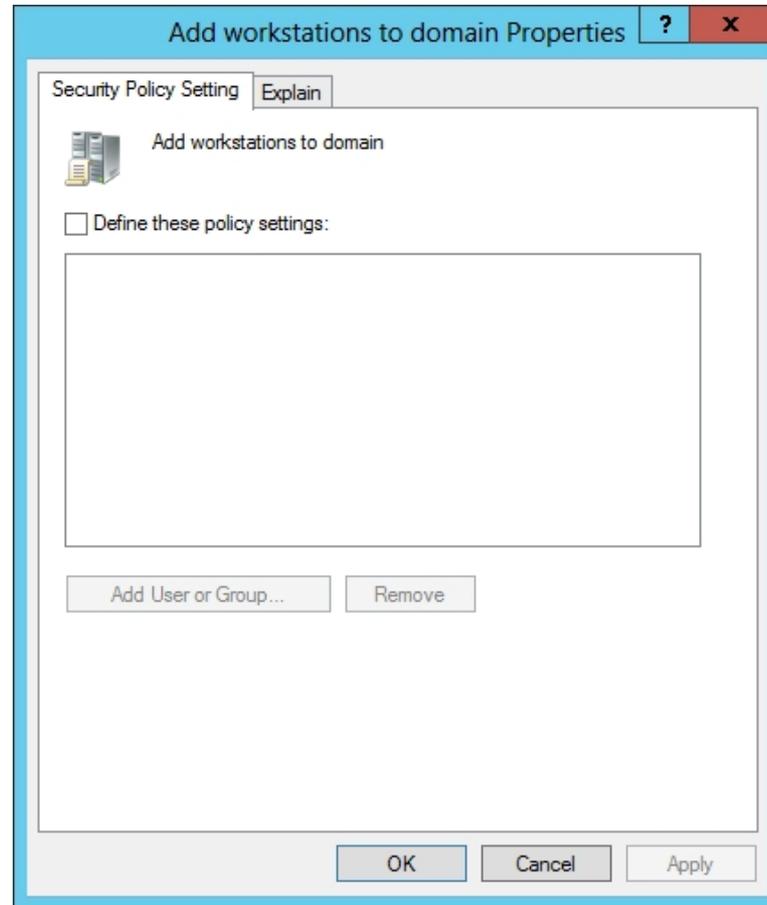
# Joining a Domain Using Netdom.exe

```
netdom join <computername> /Domain:<DomainName>  
  [/UserD:<User> /PasswordD:<UserPassword>]  
  [/OU:OUDN]
```

# Creating Computer Objects while Joining

- Domain users can also create computer objects themselves through an indirect process.
- The **Default Domain Controllers Policy GPO** grants a user right called **Add Workstations To The Domain** to the **Authenticated Users** special identity.
- Any user successfully authenticated to Active Directory is permitted to join up to ten workstations to the domain, and create ten associated computer objects.

# Creating Computer Objects while Joining



The Default Domain Controllers Policy user rights assignments

# Joining a Domain while Offline

- Use **Djoin.exe** program twice:
  1. On a computer with access to a domain controller
  2. On the computer to be joined.
- The syntax for phase 1 of the process:

```
djoin /provision /domain <domain name>  
      /machine <computer name> /savefile  
      <filename.txt>
```
- You then transport the metadata file to the computer to be joined and run **Djoin.exe** again.
- The syntax for the phase 2 of the process:

```
djoin /requestODJ /loadfile <filename.txt>  
      /windowspath %SystemRoot% /localos
```

# Managing Disabled Accounts

- Disabling a user account prevents anyone from using it to log on to the domain until an administrator with the appropriate permissions enables it again.
- You can disable user accounts manually.
- It is also possible for a system to automatically disable them for security reasons.
- It is a simple Disable/Enable option in the GUI interface.

# Managing Disabled Accounts

To disable or enable a user or computer account with Windows PowerShell, use the following cmdlet syntax:

```
Disable-ADAccount -Identity <account name>
```

```
Enable-ADAccount -Identity <account name>
```

# Lesson Summary

- The user account is the primary means by which people using an Active Directory Domain Services network access resources.
- One of the most common tasks for administrators is the creation of Active Directory user objects. Windows Server 2012 includes several tools you can use to create objects.
- Windows Server 2012 has redesigned the Active Directory Administrative Center (ADAC) application, first introduced in Windows Server 2008 R2, to fully incorporate new features such as the Active Directory Recycle Bin and fine-grained password policies. You can also use the tool to create and manage AD DS user accounts.

# Lesson Summary

- Microsoft Excel and Microsoft Exchange are two common applications in which you can have a number of users, along with their accompanying information, to add to the AD DS database. In these cases, you can export information from the applications by saving it to a file in **Comma-Separated Values (CSV)** format.
- **LDIFDE.exe** is a utility that has the same basic functionality as CSVDE.exe and provides the ability to modify existing records in Active Directory.
- Because an AD DS network uses a centralized directory, there has to be some means of tracking the actual computers that are part of the domain. To do this, Active Directory uses computer accounts, which are realized in the form of computer objects in the Active Directory database.

# Lesson Summary

- The process of actually joining a computer to a domain must occur at the computer itself and be performed by a member of the computer's local Administrators group.
- Administrators typically join computers to domains while the computers are connected to the network and have access to a domain controller. However, in some situations administrators may want to set up computers without access to a domain controller, such as a new branch office installation. In these cases, it is possible to perform an offline domain join, using a command line program called **Djoin.exe**.

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