Lesson 17: Maintaining Active Directory

MOAC 70-411: Administering Windows Server 2012



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Overview

- Exam Objective 5.3: Maintain Active Directory
- Automating User Account Management
- Backing Up and Restoring Active Directory
- Configuring Active Directory Snapshots
- Performing Object- and Container-Level Recovery
- Managing Active Directory Offline
- Optimizing an Active Directory Database
- Cleaning Up Metadata

Automating User Account Management

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Tools for Importing and Exporting Objects

Regarding Active Directory, to import or export many objects at once, use:

- **CSVDE.exe**: Imports or exports Active Directory Domain Services (AD DS) objects to or from a comma-delimited text file.
- LDIFDE.exe: Imports or exports Active Directory objects, including users.

CSVDE.exe

To export all objects in your Active Directory domain:

```
csvde -f filename
```

To list users or computers or only users with a certain attribute, use these parameters:

- -i: Turn on Import mode (The default is Export.)
- -f filename: Input or output filename.
- -s servername: The server to bind to. (The default is a DC of computer's domain.)
- -t portnum: Port number. (The default is 389.)

CSVDE.exe

Options when exporting information:

- –1 list: List of attributes (commaseparated) to look for in an LDAP search.
- -o list: List of attributes (comma separated) to omit from input.
- -k: The import goes on, ignoring Constraint Violation and Object Already Exists errors.

CSVDE.exe

To import, from a .csv file, use something like: csvde -i -f filename -k

- You cannot use CSVDE to import passwords.
- The account is initially disabled.
- After you reset the password, you can enable the object in AD DS.

CSVDE.exe Example

To export a list of user accounts:

- csvde -s server1 -f c:\ADUsers.csv -r
- "(&(objectClass=user)
- (objectCategory=person)
- (!userAccountControl=514)" -d
- "OU= DC=corporate,dc=contoso,dc=com" -1
- cn,SamAccountName,Distinguishname,department, description,physicalDeliveryOfficeName, title,manager,telephoneNumber,mobile, ipPhone,mail

LDIFDE.exe

- The LDIFDE command implements batch operations by using LDIF files.
- The LDIF file format consists of a block of lines, which together constitute a single operation.
- Multiple operations in a single file are separated by a blank line.

LDIFDE.exe

The contents of the LDIF file look similar to this:

dn: CN=John Smith, OU=Sales, OU=User Accounts, DC=contoso, DC=com changetype: add objectClass: top objectClass: person objectClass: organizationalPerson objectClass: user cn: John Smith sn: Smith title: Sales Manager description: Sales Team Manager givenName: John displayName: Smith, John company: Contoso Corp sAMAccountName: john.smith userPrincipalName: john.smith@contoso.com mail: john.smith@contoso.com

LDIFDE.exe

To import an LDIF file called NewUsers.ldf, you use:

ldifde -i -f C:\NewUsers.ldf -k

Backing Up and Restoring Active Directory

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Backups

A **backup** or the process of backing up refers to making copies of data so that these additional copies can be used to restore the original after a data-loss event.

Backup Media



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Understanding the Active Directory Database

The Active Directory database is stored in Active Directory database file (C:\Windows\NTDS\Ntds.dit) and its associated log and temporary files. It includes:

- **Ntds.dit**: The physical database file in which all directory data is stored.
 - Consists of three internal tables: the data table, link table, and security descriptor (SD) table.
 - Contains the schema information, configuration information, and domain information.
- **Edb.log**: The log file into which directory transactions are written before being committed to the database file.
 - Transaction log files used by ESE are 10 MB in size.

Understanding the Active Directory Database

The Active Directory database includes (continued):

- **Edb.chk**: The file used to track the point up to which transactions in the log file have been committed.
- **Res1.log and Res2.log**: Files used to reserve space for additional log files if edb.log becomes full.
- **Temp.edb**: A file used as a scratch pad to store information about in-progress large transactions and to hold pages pulled out of Ntds.dit during maintenance operations.

Understanding the Active Directory Database



Looking at the Active Directory database

Understanding the System State

The Windows **system state** is a collection of system components that are not contained in a simple file but can be backed up easily.

The Windows system state includes:

- Boot files (such as bootmgr)
- DLL cache folder
- Registry (including COM settings)
- SYSVOL (Group Policy and logon scripts)

Understanding the System State

The Windows system state includes (continued):

- Active Directory NTDS.DIT (domain controllers)
- Certificate Store (if the service is installed)
- User profiles
- COM+ and WMI information
- Cluster service information
- IIS metabase
- System files under Windows Resource Protection

Understanding SYSVOL

The **SYSVOL** is a shared directory that stores the server copy of the domain's public files that must be shared for common access and replication throughout a domain.

The SYSVOL folder on a domain controller contains:

- Login scripts: Stores the logon scripts administrated from Active Directory Users and Computers and group policies.
- Windows Group Policy: Configuration settings that control the working environment of user and computer accounts and that provide the centralized management and configuration of operating systems, applications, and user settings in an Active Directory environment.

Understanding SYSVOL

The SYSVOL folder on a domain controller contains (continued):

- Distributed File System (DFS) staging folder and files: Used to synchronize data and files between domain controllers.
- File system junctions: A physical location on a hard disk that points to data that is located elsewhere on your disk or other storage device to manage a single instance stored.

Understanding SYSVOL



Looking at the SYSVOL folder

Using Windows Backup

- Microsoft Windows Backup allows you to back up a system.
- To access the backup and recovery tools for Windows Server 2012 install the Windows Server Backup feature using the Add Roles and Features Wizard.
- To run the Windows Server Backup, you must be a member of the Backup Operators or Administrators group.
- Create a backup using the Backup Schedule Wizard or by using the Backup Once option. You can back up to any local drive or to a shared folder on another server.
- Perform a backup using wbadmin.exe, which is the Backup command-line tool.

Performing a Backup of Active Directory and SYSVOL

- You can create a backup using the Backup Schedule Wizard or by using the Backup Once option.
- You can back up to any removable local drive or to a shared folder on another server.

| a | wb | admin - [Windows Server Backu | p (Local)\Local Backup] | | _ D X |
|---------------------------------|----------------------------------|--|--|----------------------|-----------------------|
| File Action View Help | | | | | |
| 🏟 🞽 📰 🚺 🖬 | | | | | |
| 🐌 Windows Server Backup (Local) | Local Backup | | | ^ | Actions |
| w Local Backup | 14 | | | | Local Backup 🔺 |
| | You can perform a s | ingle backup or schedule a req | gular backup using this applica | ition. | 🎍 Backup Schedule |
| | A No hackun has been confi | gured for this computer. Use the Packu | a Schadula Wizard or the Backup Opca) | Mizard to perform a | 🗑 Backup Once |
| | | garea for any compater. Ose are backap | schedule wizard of the backup office (| wizaru to periorin a | 🍥 😥 Recover |
| | Messages (Activity from last wee | k, double click on the message to see | e details) | | Configure Performance |
| | Time | Message [| Description | = | View • |
| | | | | | 👔 Help |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | Status | | | | |
| | Last Backup | Next Backup | | All Backups | |
| | Status: - | Status: | | Total backups: | |
| | Time: - | Time: | | Latest copy: | |
| | View details | 📑 🛛 View deta | ails | Oldest copy: | |
| | | | | 🔁 🛛 View det: | |
| | < | Ш | | × | |
| | | | | | |

Starting Windows Server Backup

| 6 | Backup Once Wizard |
|---|---|
| Backup Opt | ions |
| Backup Options Select Backup Configurat Specify Destination Type Confirmation Backup Progress | Create a backup now using: Scheduled backup options Choose this option if you have created a scheduled backup and want to use the same settings for this backup. Different options Choose this option if you have not created a scheduled backup or to specify a location or items for this backup that are different from the scheduled backup. To continue, click Next. <u>More about backing up your server</u> |
| | < Previous Next > Backup Cancel |

Selecting different options

| 6 | Backup Once Wizard | x | | |
|---|---|---|--|--|
| Select Back | Select Backup Configuration | | | |
| Backup Options Select Backup Configurat Specify Destination Type Confirmation Backup Progress | What type of configuration do you want to schedule? Full server (recommended) I want to back up all my server data, applications and system state. Backup size: 28.11 GB Custom I want to choose custom volumes, files for backup. | | | |
| | < Previous Next > Backup Cancel | | | |

Selecting the backup configuration



Selecting backup items

| 10 | Backup Once Wizard | | | | |
|---|--|--|--|--|--|
| Specify Des | Specify Destination Type | | | | |
| Backup Options Select Backup Configurat Select Items for Backup Specify Destination Type Select Backup Destination Confirmation Backup Progress | Choose the type of storage for the backup: Local drives Example: local disk (D:), DVD drive (E:) Remote shared folder Example: \\MyFileServer\SharedFolderName | | | | |
| | Choosing a storage location < Previous | | | | |

Specifying destination type

| 60 | Backup Once Wizard | x |
|---|---|---|
| Specify Ren | note Folder | |
| Backup Options Select Backup Configurat Select Items for Backup Specify Destination Type | Location: Example: \\MyFileServer\SharedFolderName A folder named "WindowsImageBackup" will be created inside the specified share to store the backup. | |
| Specify Remote Folder Confirmation Backup Progress | Access control Do not inherit This option makes the backup accessible only for the user whose credentials ar provided in the next step. Inherit This option makes the backup accessible to everybody who has access to the specified remote shared folder. The backed up data cannot be securely protected for this destination. <u>More Information</u> | e |
| | < Previous Next > Backup Cancel | |

Specifying remote folder

Schedule a Backup of the System State Including Active Directory

| 10 | Backup Schedule Wizard | | | | |
|--|--|--|--|--|--|
| Specify Backup Time | | | | | |
| Getting StartedHow often and when do you want to run backups?Select Backup ConfiguratImage: Conce a day Select time of day: 9:00 PM | | | | | |
| Specify Backup Time | O More than once a day | | | | |
| Specify Destination Type Select Destination Disk Confirmation Summary | Available time and then click Add to add it to the backup schedule. Available time: 12:00 AM 1:00 AM 1:00 AM 1:30 AM 2:00 AM 2:00 AM 2:00 AM 3:00 AM 3:00 AM 3:00 AM 4:00 AM 4:30 AM | | | | |

Specifying when to perform a backup

Schedule a Backup of the System State Including Active Directory

| <u>ko</u> | Backup Schedule Wizard | |
|---|---------------------------------|--|
| Specify Des | tination Type | |
| Getting Started Select Backup Configurat Select Items for Backup Specify Backup Time Specify Destination Type Specify Remote Shared F Confirmation Summary | | |
| | Choosing a storage location | |
| | < Previous Next > Finish Cancel | |

Specifying the destination type

Schedule a Backup of the System State Including Active Directory

| 20 | Backup Schedule Wizard | x | | | | |
|--|---|---|--|--|--|--|
| Specify Remote Shared Folder | | | | | | |
| Getting Started Select Backup Configurat | Location: Windows Security | | | | | |
| Select Items for Backup Specify Backup Time Specify Destination Type Specify Remote Shared F Confirmation Summary | Register Backup Schedule Please provide the user name and password to use for scheduling backup. The user account should have write access to the network share and should be an administrator or a backup operator on the local machine. Image: the state of the | | | | | |
| | < Previous Next > Finish Cancel | | | | | |

Specifying who the backups run under

Performing an Active Directory Restore

There are two types of restores that you can perform with Active Directory:

- A nonauthoritative restore: Restores a backup of Active Directory as of the date of the backup.
- An authoritative restore: An override type restore where the information on the restored domain controller is replicated to the other domain controllers.

Performing an Active Directory Restore

- To perform an authoritative restore reboot the computer into the Directory Services Restore Mode (DSRM), which is a mode of Windows that takes the Active Directory offline.
- Access this mode from the Advanced Boot menu, which is accessed before Windows completes booting by pressing the F8 key.

| <u>.</u> | | DC02 on WIN2012SRV2 - Virtual Machine Connection | _ D X | |
|----------|--------------------|--|--------------|--|
| File | Action Media C | ipboard View Help | | |
| 8 | 0 0 0 1 | | | |
| | | Advanced Boot Options | | |
| | | | | |
| | Choose Ad | anced Options for: Windows Server 2012 | | |
| | (Use the a | arrow keys to highlight your choice.) | | |
| | | | | |
| | Repai | Your Computer | | |
| | | | | |
| | Safe I | tode | | |
| | Safe I | 1ode with Networking | | |
| | Safe I | lode with Command Prompt | | |
| | | | | |
| | Enable | e Boot Logging | | |
| | Enable | e low-resolution video | | |
| | Last I | (nown Good Configuration (advanced) | | |
| | Direc [.] | cory Services Repair Mode | | |
| | Debug | jing Mode | | |
| | Disab | le automatic restart on system failure | | |
| | Disab | le Driver Signature Enforcement | | |
| | Disab | le Early Launch Anti-Malware Driver | | |
| | | | | |
| | Start | Windows Normally | | |
| | | | | |
| | Descripti | on: View a list of system recovery tools you can use to repair | | |
| | | startup problems, run diagnostics, or restore your system. | | |
| | ENTER=Ch | oose ESC=Ca | nce1 | |
| Statu | s: Running | | ۵ ۸ ۹ | |

Accessing the Advanced Boot Options menu



Specifying where the backup is located

| 10 | Recovery Wizard | x |
|---|---|---|
| Select Backu | ıp Date | |
| Getting Started Specify Location Type Specify Remote Folder Select Backup Date Select Recovery Type | Oldest available backup: 9/30/2012 12:21 PM Newest available backup: 9/30/2012 12:21 PM Available backups Select the date of a backup to use for recovery. Backups are available for dates shown in bold. | |
| Select Items to Recover Specify Recovery Options Confirmation Recovery Progress | September 2012 > Sun Mon Tue Wed Thu Fri Sat 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 | |

Selecting the backup date



Selecting the recovery type

| 10 | Recovery Wizard | x |
|---|--|---|
| Select Loca | tion for System State Recovery | |
| Getting Started Specify Location Type Specify Remote Folder Select Backup Date Select Recovery Type Select Location for Syste Confirmation Recovery Progress | Where do you want to recover the system state of this Active Directory backup to? Original location This option restores the system state. You must restart your computer at the end of the recovery operation. Perform an authoritative restore of Active Directory files. This recovery option will reset all replicated content on this Domain Controller including SYSVOL. Other replicated folders on this server will also be affected by this recovery. Alternate location This option copies the system state as a set of files to the location specified. Browse Restore as Install From Media (IFM) files Select this checkbox if you are using the IFM feature to copy the system state files to install an Active Directory database. | |
| | < Previous Next > Recover Cancel | |

Selecting the location for system state recovery

Configuring Active Directory Snapshots

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Snapshots

- Another tool used in recovery of Active Directory is the Active Directory database mounting tool to create and view Active Directory snapshots.
- An Active Directory snapshot is a shadow copy, created by the Volume Shadow Copy Service (VSS), of the volumes that contain the Active Directory database and log files.

Creating and Using Snapshots

To create and use snapshots:

- 1. Create a snapshot with ntdsutil.exe.
- 2. Mount the snapshot with the Active Directory database mounting tool.
- 3. View the objects within the snapshot.
- 4. When done with the snapshot, dismount the snapshot.

View an AD DS Snapshot

| | Chan | ige Directory Serve | r | | × | | |
|--|--|--|----------------------------|-------------------------------|---|--|--|
| Current Dire WIN2012 Change to: O Any w O This D | ectory Server: ISRV.contoso.com:10388 ritable Domain Controller Domain Controller or AD LDS instance | | | | | | |
| Nar | me | Site | DC Type | DC Version | Status | | |
| VS2 VS2 WI Wir | ype a Directory Server name[:port] here> 2.contoso.com erver1.contoso.com N2012SRV.contoso.com h2012Srv2.contoso.com | Default-First-Site-Name Default-First-Site-Name Default-First-Site-Name Default-First-Site-Name | GC GC GC GC; RODC | Windows Windows Windows | Unavailable Online Online Online | | |
| Save thi | Save this setting for the current console | | | | | | |
| | | | OK | Cancel | Help | | |

Specifying the snapshot to view

Performing Object- and Container-Level Recovery

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Active Directory Recycle Bin

- Starting with Windows Server 2008 R2, Windows offers the Active Directory Recycle Bin.
- The Active Directory Recycle Bin holds deleted Active Directory containers and objects. You can undelete the items.
- When an object or OU in AD DS is deleted, it is moved to the Deleted Objects container. As long as the object has not been scavenged by the garbage collection process after reaching the end of the object tombstone lifetime, you can restore the deleted object.
- The LDP.exe tool, included with Windows Server 2012, allows users to perform operations against any LDAPcompatible directory, including Active Directory.

Restore a Deleted Object without Using the Recycle Bin

| Connection Browse View Options Utilities Help | | |
|---|-------|--|
| | | |
| Connect | | |
| Server: Port: 389 Connectionless SSL | | |
| OK Cancel | | |
| | NUINA | |

Specifying the server to connect to

Restore a Deleted Object Without Using the Recycle Bin

| Con | trols | x |
|---------------------------------|--|---|
| Object Identifier: | Active Controls: 1.2.840.113556.1.4.417 | |
| Value: | | |
| Control Type Server O Client | | |
| Critical | | |
| Description: | Load Predefined: | |
| <unavailable></unavailable> | Return deleted objects | ~ |
| << Check Out | Check in >> | |
| | ОК | |

Selecting to return deleted objects

Restore a Deleted Object Without Using the Recycle Bin

Showing deleted objects

Restore a Deleted Object Without Using the Recycle Bin

| Modify |
|--|
| DN: ▶, CN=Deleted Objects, DC=contoso, DC=com Edit Entry Attribute: Yalues: Operation ● Add O Delete O Replace Insert file |
| Entry List |
| Loig Remove ✓ Synchronous Close Extended Run |

Modifying an object

Enabling the Recycle Bin

In Windows Server 2012, you can enable the Recycle Bin in two ways:

- From the Active Directory module for Windows PowerShell prompt, use the Enable-ADOptionalFeature cmdlet.
- From Active Directory Administrative Center, select the domain, and then click Enable Active Directory Recycle Bin in the Tasks pane.

Only items deleted after the Active Directory Recycle Bin is turned on can be restored from the Active Directory Recycle Bin.

Enable the Active Directory Recycle Bin



Opening Active Directory Administrative Center

Enable the Active Directory Recycle Bin



Selecting the domain options

Restore an Object Using the Active Directory Recycle Bin



Selecting the Deleted Objects folder

Managing Active Directory Offline

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Restartable Active Directory Domain Services

Starting with Windows Server 2012, Windows servers include **Restartable Active Directory Domain Services**, which allows you to stop and start AD DS without restarting the domain controller and stopping other services that might be on the server.

To start or stop the AD DS, open the Services console to control the service. There are three domain controller states:

- AD DS Started
- AD DS Stopped
- DSRM

Working with the Deleted Objects Folder

| Active Directory Domain Services Properties (Local Co | | | | |
|---|--|--|--|--|
| General Log On Recovery Dependencies | | | | |
| Service name: NTDS | | | | |
| Display name: Active Directory Domain Services | | | | |
| Description: AD DS Domain Controller service. If this service is stopped, users will be unable to log on to the | | | | |
| Path to executable: C:\Windows\System32\Isass.exe | | | | |
| Startup type: Automatic 🗸 | | | | |
| Help me configure service startup options. | | | | |
| Service status: Running | | | | |
| Start Stop Pause Resume | | | | |
| You can specify the start parameters that apply when you start the service from here. | | | | |
| Start parameters: | | | | |
| | | | | |
| OK Cancel Apply | | | | |

Selecting the Deleted Objects folder

Optimizing an Active Directory Database

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Ntdsutil.exe

The ntdsutil tool:

- Defragments the Active Directory database to free up disk space.
- Lets you look for errors in Active Directory.
- Is similar to running the Optimize and defragment drive tool in Windows.

Defragment and Check the Integrity of the Active Directory Database

| Administrator: Command Prompt - ntdsutil | |
|--|----------|
| C:\Users\Administrator.WIN2012SRV.000>ntdsutil ntdsutil: activate instance NTDS Active instance set to "NTDS". | ^ = |
| file maintenance: compact to C:\ Initiating DEFRAGMENTATION mode Source Database: C:\Windows\NTDS\ntds.dit Target Database: C:\ntds.dit | |
| Defragmentation Status (% complete) | |
| 0 10 20 30 40 50 60 70 80 90 100 | |
| It is recommended that you immediately perform a full backup of this database. If you restore a backup made before the defragmentation, the database will be rolled back to the state it was in at the time of that backup. | |
| Compaction is successful. You need to: copy "C:\ntds.dit" "C:\Windows\NTDS\ntds.dit" and delete the old log files: del C:\Windows\NTDS*.log | |
| file maintenance: _ | |
| < III > | × |

Defragmenting an Active Directory database

Cleaning Up Metadata

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Metadata

- To retire a domain controller, the proper method to demote a domain controller is to remove the Active Directory Domain Services.
- If the demotion fails or the server itself fails where you cannot recover the system, you need to clean up the metadata, which means you must manually remove the domain controller from Active Directory.
- **Metadata** is the data that identifies the domain controllers.
- Methods for cleaning up server metadata:

 Use Active Directory Users and Computers and ntdsutil.
 Use the Active Directory Sites and Services and ADSIEdit.

Clean Up Server Metadata Using Active Directory Users and Computers

| | Deleting Domain Controller | X | | | |
|---|--|---|--|--|--|
| Warning! You are attempting to delete a Domain Controller from Active Directory Domain Services without using the Active Directory Installation Wizard (DCPromo). To properly remove the Domain Controller from the AD DS domain, you should run DCPromo on the Domain Controller that you want to delete. | | | | | |
| Domain Co | ontroller: | | | | |
| V52 | | | | | |
| □ This Do Directo | This Domain Controller is permanently offline and can no longer be demoted using the Active Directory Domain Services Installation Wizard (DCPROMO). | | | | |
| | Delete Cancel | | | | |

Deleting the domain controller

Lesson Summary

- The CSVDE.exe and LDIFDE.exe tools enable importing to and exporting from Active Directory.
- Backing up refers to making copies of data.
- The Active Directory database is stored in an Active Directory database file (C:\Windows\NTDS\Ntds.dit) and its associated log and temporary files.
- The Windows system state is a collection of system components that are not contained in a simple file but can be backed up easily.
- The SYSVOL is a shared directory that stores the server copy of the domain's public files that must be shared for common access and replication throughout a domain.
- Windows includes Microsoft Windows Backup, which allows you to back up a system. However, third-party backup software packages usually offer more features and options.

Lesson Summary

- With a nonauthoritative restore, you restore a backup of Active Directory as of the date of the backup.
- An authoritative restore is an override type restore that the information on the restored domain controller will be replicated to the other domain controllers.
- An Active Directory snapshot is a shadow copy, created by the Volume Shadow Copy Service (VSS), of the volumes that contain the Active Directory database and log files.
- The Active Directory Recycle Bin can be used to undelete deleted Active Directory containers and objects.
- You can use ntdsutil to defragment the Active Directory database to free up disk space.
- The metadata is the data that identifies the domain controllers.

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