

# Lesson 17: Maintaining Active Directory

MOAC 70-411: Administering  
Windows Server 2012

# Overview

- Exam Objective 5.3: Maintain Active Directory
- Automating User Account Management
- Backing Up and Restoring Active Directory
- Configuring Active Directory Snapshots
- Performing Object- and Container-Level Recovery
- Managing Active Directory Offline
- Optimizing an Active Directory Database
- Cleaning Up Metadata

# Automating User Account Management

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# Tools for Importing and Exporting Objects

Regarding Active Directory, to import or export many objects at once, use:

- **CSVDE.exe**: Imports or exports Active Directory Domain Services (AD DS) objects to or from a comma-delimited text file.
- **LDIFDE.exe**: Imports or exports Active Directory objects, including users.

# CSVDE.exe

To export all objects in your Active Directory domain:

```
csvde -f filename
```

To list users or computers or only users with a certain attribute, use these parameters:

- `-i`: Turn on Import mode (The default is Export.)
- `-f filename`: Input or output filename.
- `-s servername`: The server to bind to. (The default is a DC of computer's domain.)
- `-t portnum`: Port number. (The default is 389.)

# CSVDE.exe

Options when exporting information:

- `-l list`: List of attributes (comma-separated) to look for in an LDAP search.
- `-o list`: List of attributes (comma separated) to omit from input.
- `-k`: The import goes on, ignoring Constraint Violation and Object Already Exists errors.

# CSVDE.exe

To import, from a .csv file, use something like:

```
csvde -i -f filename -k
```

- You cannot use CSVDE to import passwords.
- The account is initially disabled.
- After you reset the password, you can enable the object in AD DS.

# CSVDE.exe Example

To export a list of user accounts:

```
csvde -s server1 -f c:\ADUsers.csv -r  
" (& (objectClass=user)  
(objectCategory=person)  
(!userAccountControl=514) " -d  
"OU= DC=corporate,dc=contoso,dc=com" -l  
cn, SamAccountName, Distinguishedname, department,  
description, physicalDeliveryOfficeName,  
title, manager, telephoneNumber, mobile,  
ipPhone, mail
```

# LDIFDE.exe

- The LDIFDE command implements batch operations by using LDIF files.
- The LDIF file format consists of a block of lines, which together constitute a single operation.
- Multiple operations in a single file are separated by a blank line.

# LDIFDE.exe

The contents of the LDIF file look similar to this:

```
dn: CN=John Smith,OU=Sales,OU=User Accounts,DC=contoso,DC=com
changetype: add
objectClass: top
objectClass: person
objectClass: organizationalPerson
objectClass: user
cn: John Smith
sn: Smith
title: Sales Manager
description: Sales Team Manager
givenName: John
displayName: Smith, John
company: Contoso Corp
sAMAccountName: john.smith
userPrincipalName: john.smith@contoso.com
mail: john.smith@contoso.com
```

# LDIFDE.exe

To import an LDIF file called *NewUsers.ldf*, you use:

```
ldifde -i -f C:\NewUsers.ldf -k
```

# Backing Up and Restoring Active Directory

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# Backups

A **backup** or the process of backing up refers to making copies of data so that these additional copies can be used to restore the original after a data-loss event.

# Backup Media

Magnetic  
Tape

Hard  
Disks

CDs/DVDs

Cloud

# Understanding the Active Directory Database

The Active Directory database is stored in Active Directory database file (C:\Windows\NTDS\Ntds.dit) and its associated log and temporary files. It includes:

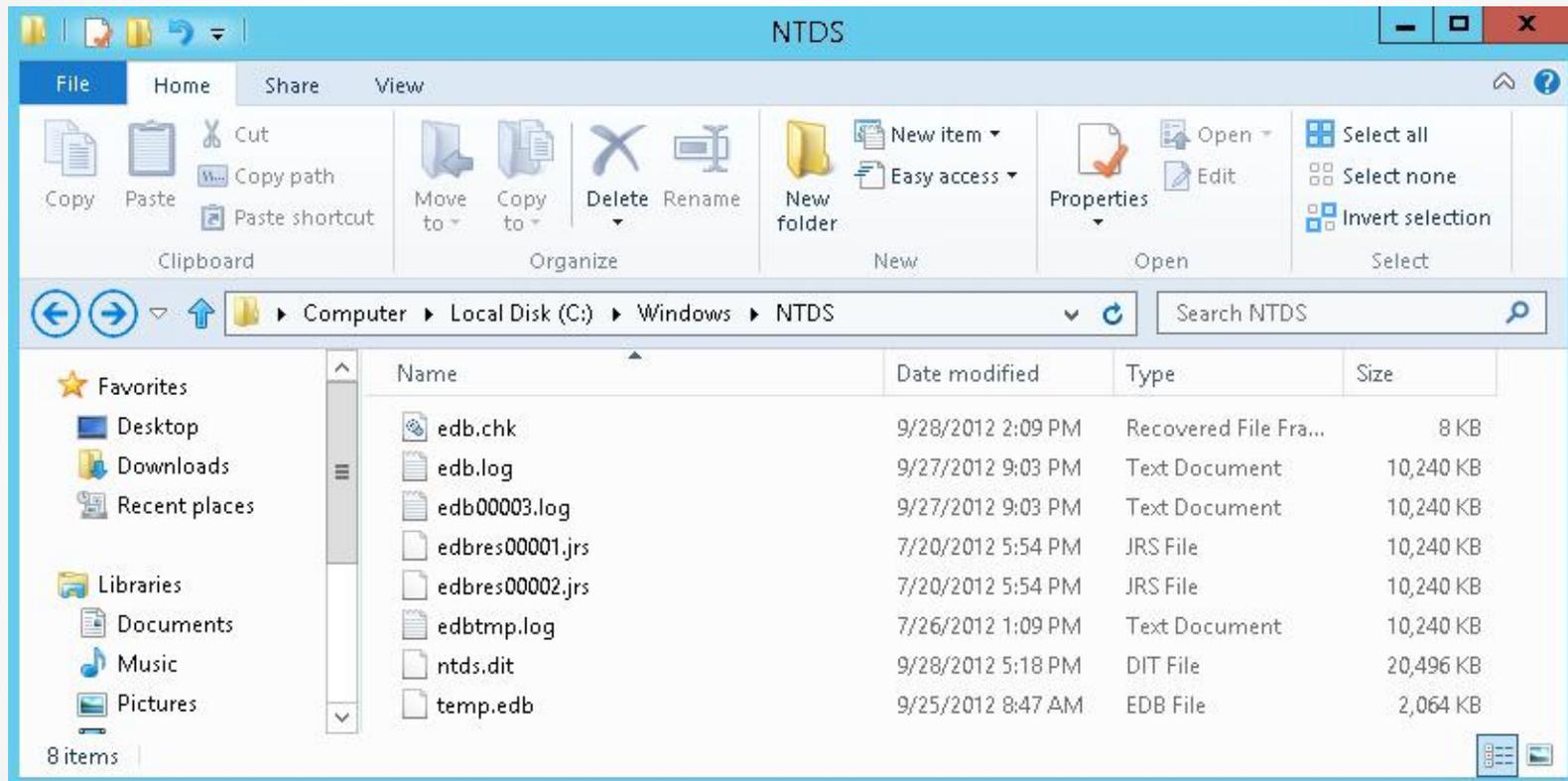
- **Ntds.dit:** The physical database file in which all directory data is stored.
  - Consists of three internal tables: the data table, link table, and security descriptor (SD) table.
  - Contains the schema information, configuration information, and domain information.
- **Edb.log:** The log file into which directory transactions are written before being committed to the database file.
  - Transaction log files used by ESE are 10 MB in size.

# Understanding the Active Directory Database

The Active Directory database includes (continued):

- **Edb.chk**: The file used to track the point up to which transactions in the log file have been committed.
- **Res1.log and Res2.log**: Files used to reserve space for additional log files if edb.log becomes full.
- **Temp.edb**: A file used as a scratch pad to store information about in-progress large transactions and to hold pages pulled out of Ntds.dit during maintenance operations.

# Understanding the Active Directory Database



Looking at the Active Directory database

# Understanding the System State

The Windows **system state** is a collection of system components that are not contained in a simple file but can be backed up easily.

The Windows system state includes:

- Boot files (such as bootmgr)
- DLL cache folder
- Registry (including COM settings)
- SYSVOL (Group Policy and logon scripts)

# Understanding the System State

The Windows system state includes (continued):

- Active Directory NTDS.DIT (domain controllers)
- Certificate Store (if the service is installed)
- User profiles
- COM+ and WMI information
- Cluster service information
- IIS metabase
- System files under Windows Resource Protection

# Understanding SYSVOL

The **SYSVOL** is a shared directory that stores the server copy of the domain's public files that must be shared for common access and replication throughout a domain.

The SYSVOL folder on a domain controller contains:

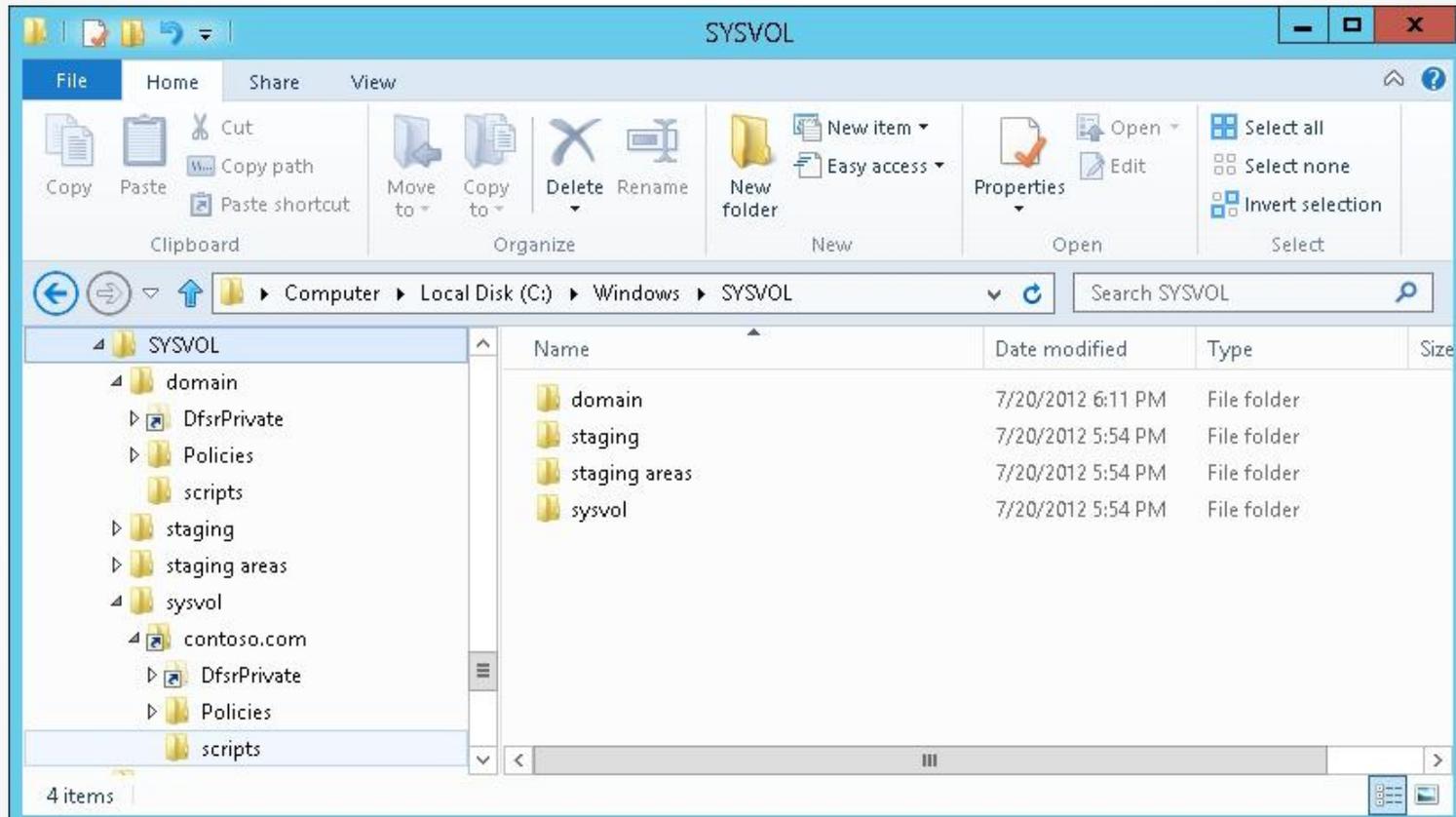
- **Login scripts:** Stores the logon scripts administrated from Active Directory Users and Computers and group policies.
- **Windows Group Policy:** Configuration settings that control the working environment of user and computer accounts and that provide the centralized management and configuration of operating systems, applications, and user settings in an Active Directory environment.

# Understanding SYSVOL

The SYSVOL folder on a domain controller contains (continued):

- **Distributed File System (DFS) staging folder and files:** Used to synchronize data and files between domain controllers.
- **File system junctions:** A physical location on a hard disk that points to data that is located elsewhere on your disk or other storage device to manage a single instance stored.

# Understanding SYSVOL



Looking at the SYSVOL folder

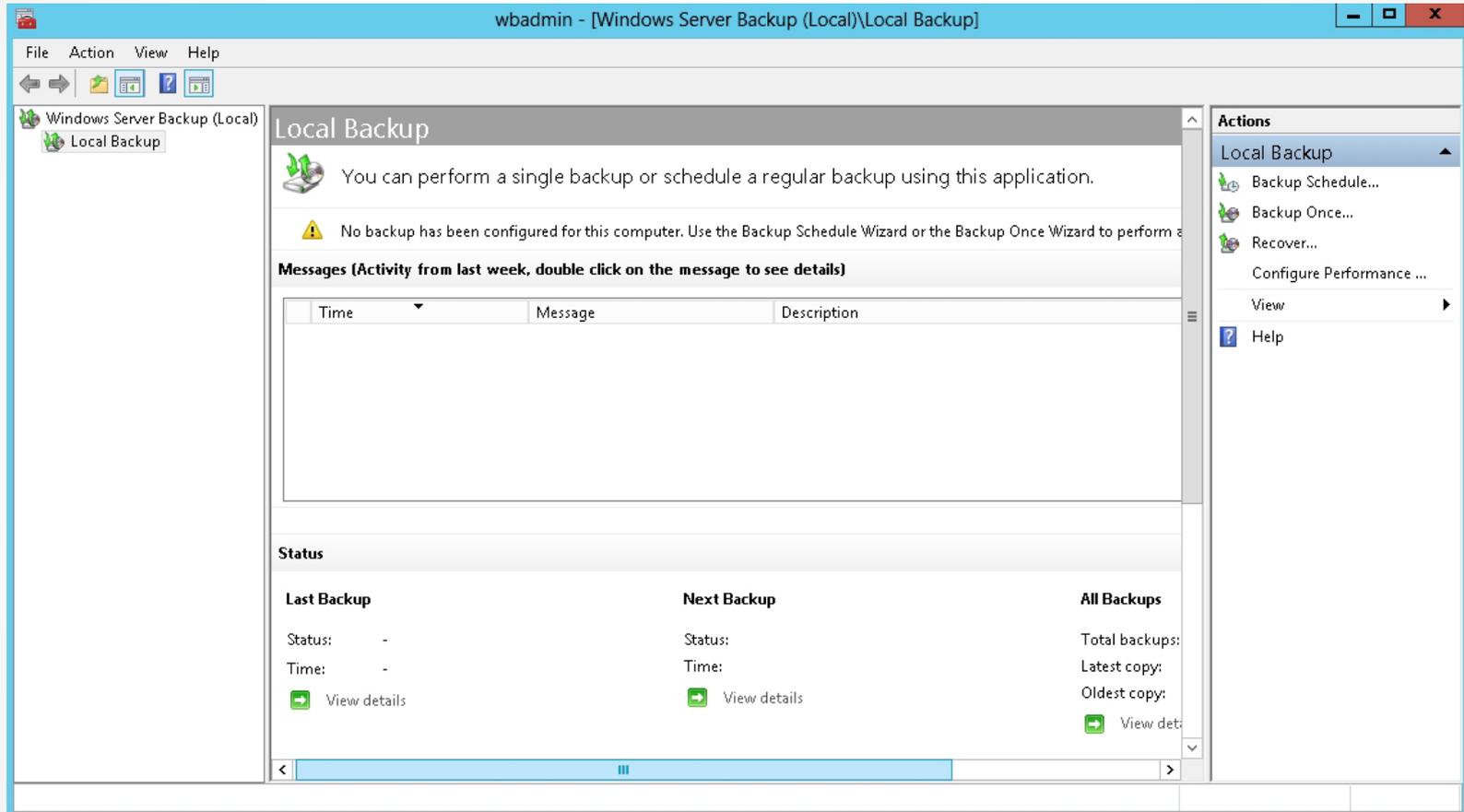
# Using Windows Backup

- **Microsoft Windows Backup** allows you to back up a system.
- To access the backup and recovery tools for Windows Server 2012 install the Windows Server Backup feature using the Add Roles and Features Wizard.
- To run the Windows Server Backup, you must be a member of the Backup Operators or Administrators group.
- Create a backup using the Backup Schedule Wizard or by using the Backup Once option. You can back up to any local drive or to a shared folder on another server.
- Perform a backup using `wbadmin.exe`, which is the Backup command-line tool.

# Performing a Backup of Active Directory and SYSVOL

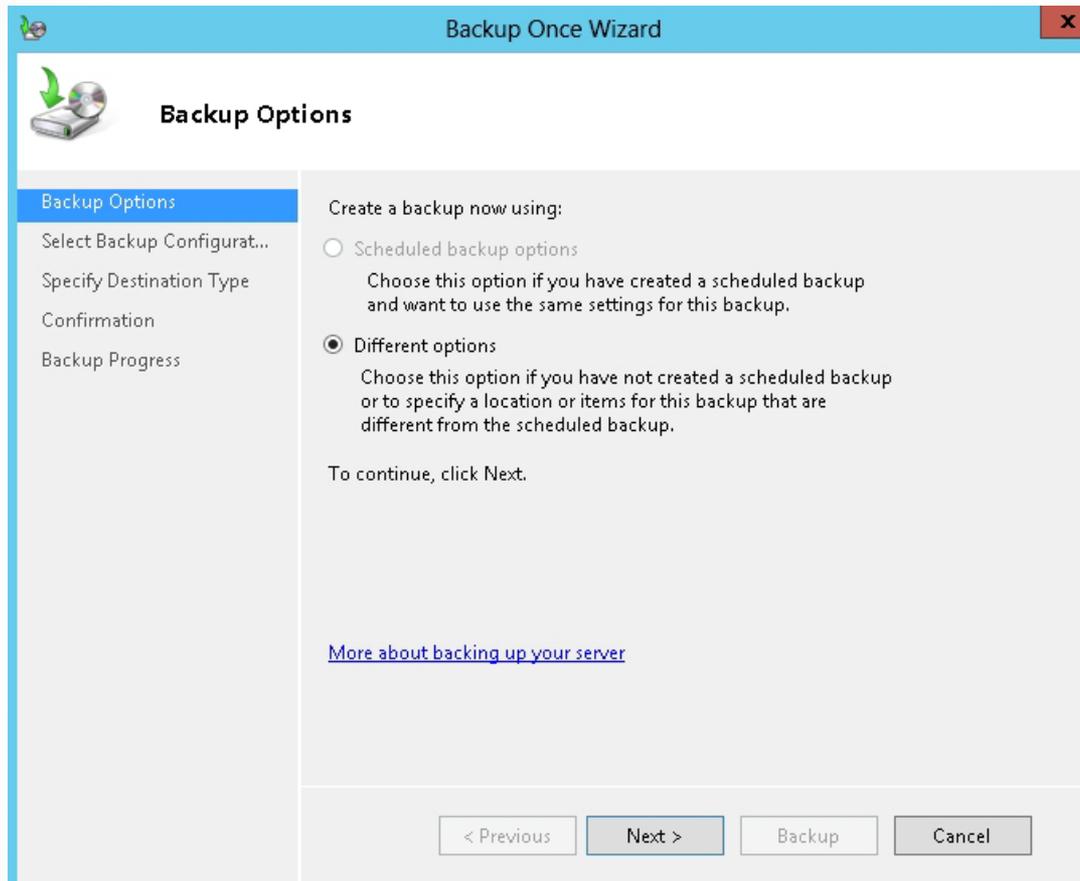
- You can create a backup using the Backup Schedule Wizard or by using the Backup Once option.
- You can back up to any removable local drive or to a shared folder on another server.

# Perform a Backup of the System State Including Active Directory



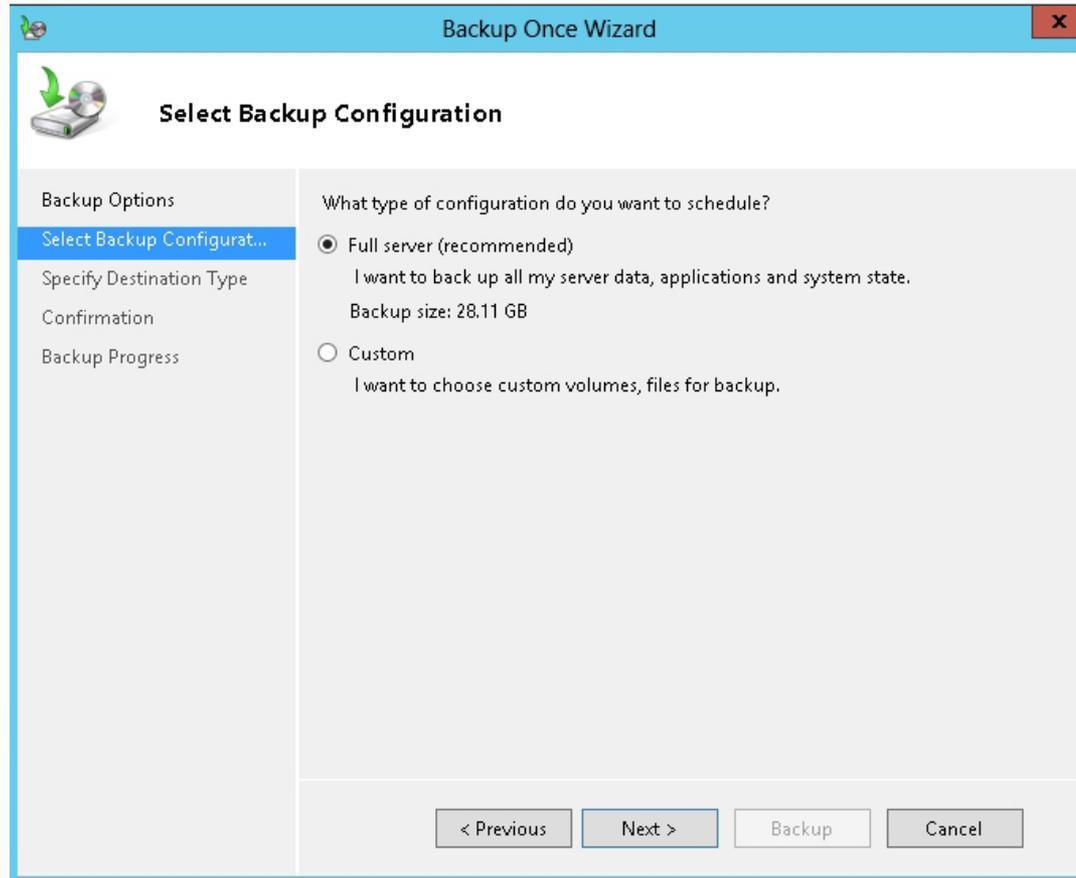
Starting Windows Server Backup

# Perform a Backup of the System State Including Active Directory



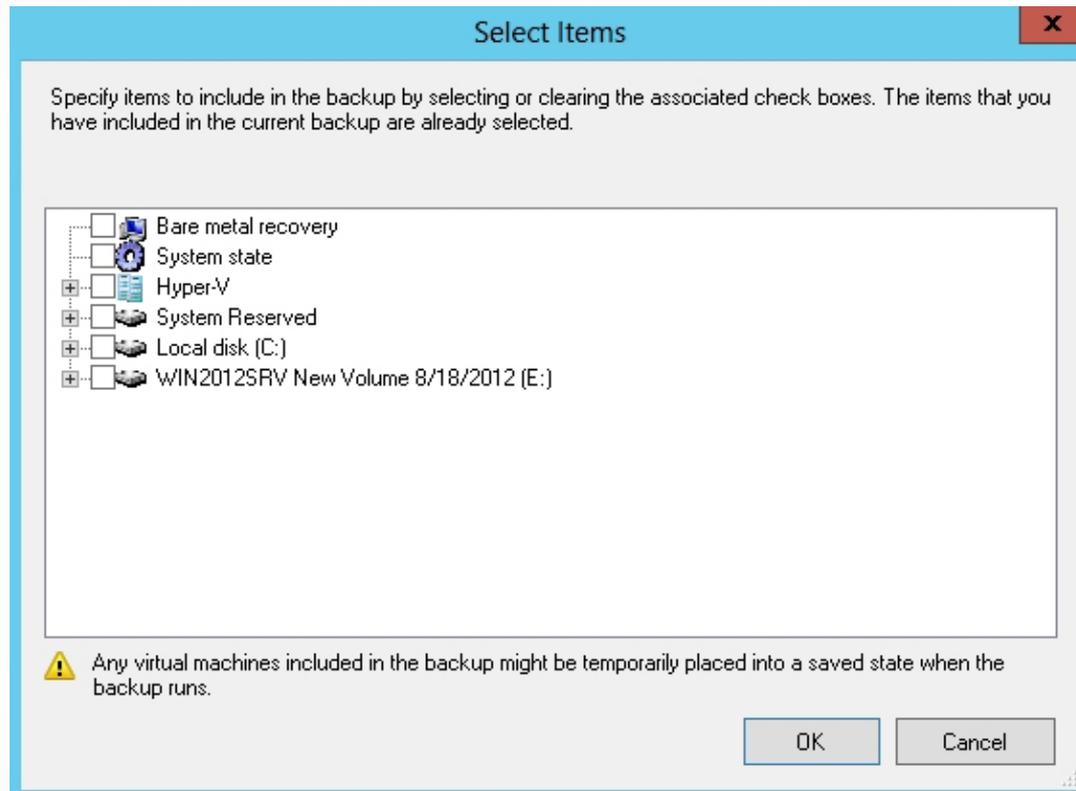
Selecting different options

# Perform a Backup of the System State Including Active Directory



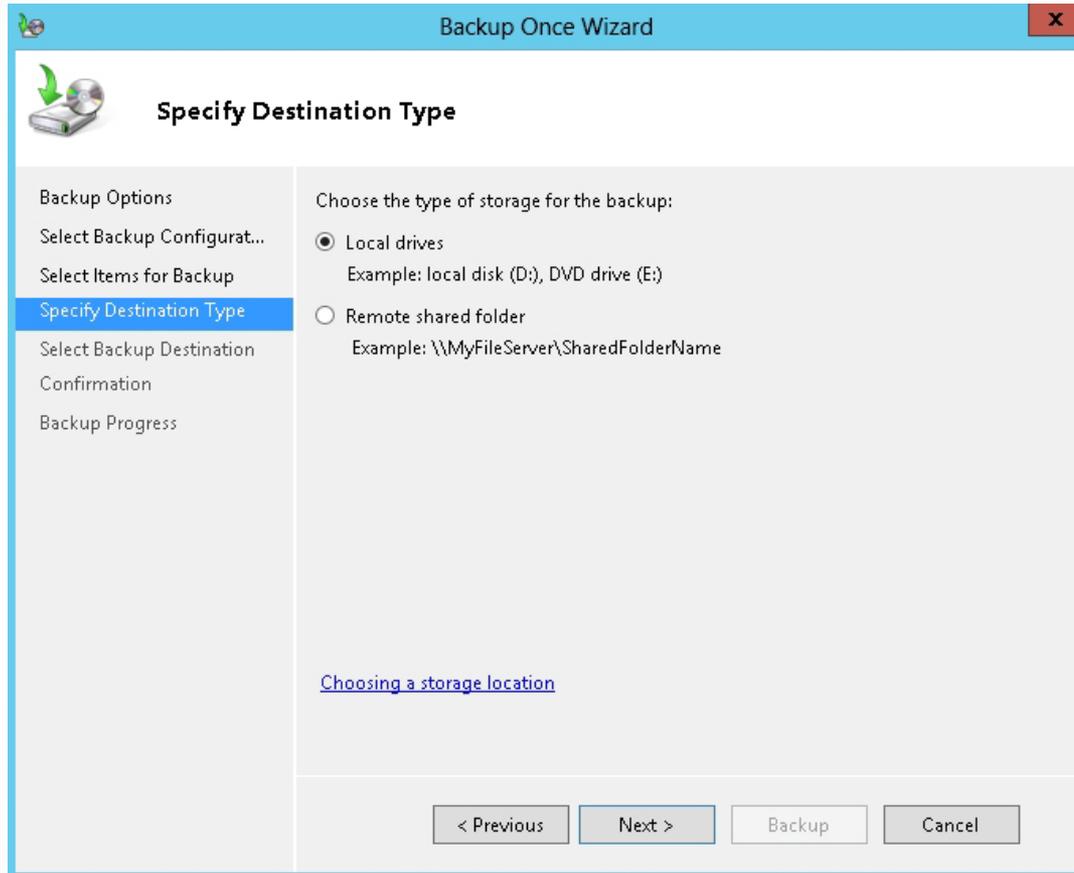
Selecting the backup configuration

# Perform a Backup of the System State Including Active Directory



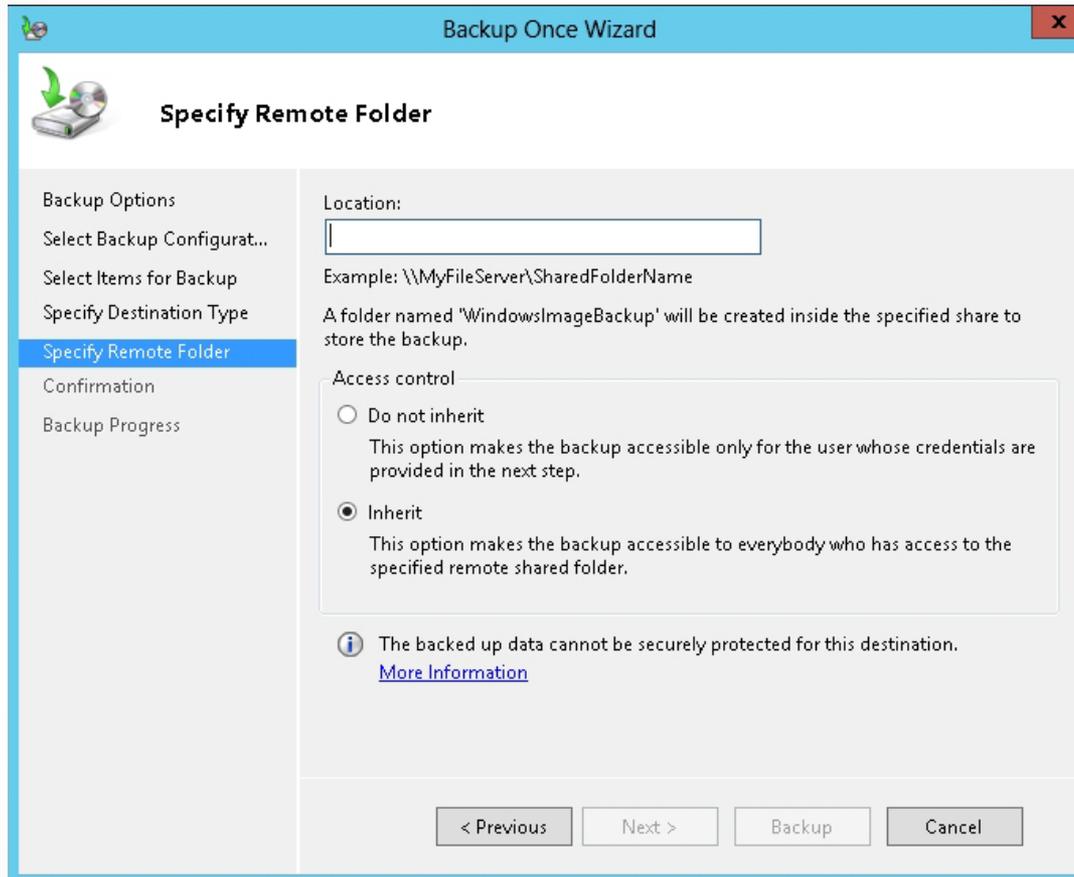
Selecting backup items

# Perform a Backup of the System State Including Active Directory



Specifying destination type

# Perform a Backup of the System State Including Active Directory



Specifying remote folder

# Schedule a Backup of the System State Including Active Directory

The screenshot shows the 'Backup Schedule Wizard' window, specifically the 'Specify Backup Time' step. The window title is 'Backup Schedule Wizard' with a close button (X) in the top right corner. The main title of the step is 'Specify Backup Time' with a clock icon. On the left, a navigation pane lists the steps: 'Getting Started', 'Select Backup Configurat...', 'Select Items for Backup', 'Specify Backup Time' (highlighted in blue), 'Specify Destination Type', 'Select Destination Disk', 'Confirmation', and 'Summary'. The main area contains the following text and controls:

How often and when do you want to run backups?

- Once a day  
Select time of day: 9:00 PM
- More than once a day  
Click an available time and then click Add to add it to the backup schedule.

Available time: 12:00 AM, 12:30 AM, 1:00 AM, 1:30 AM, 2:00 AM, 2:30 AM, 3:00 AM, 3:30 AM, 4:00 AM, 4:30 AM

Scheduled time: 9:00 PM

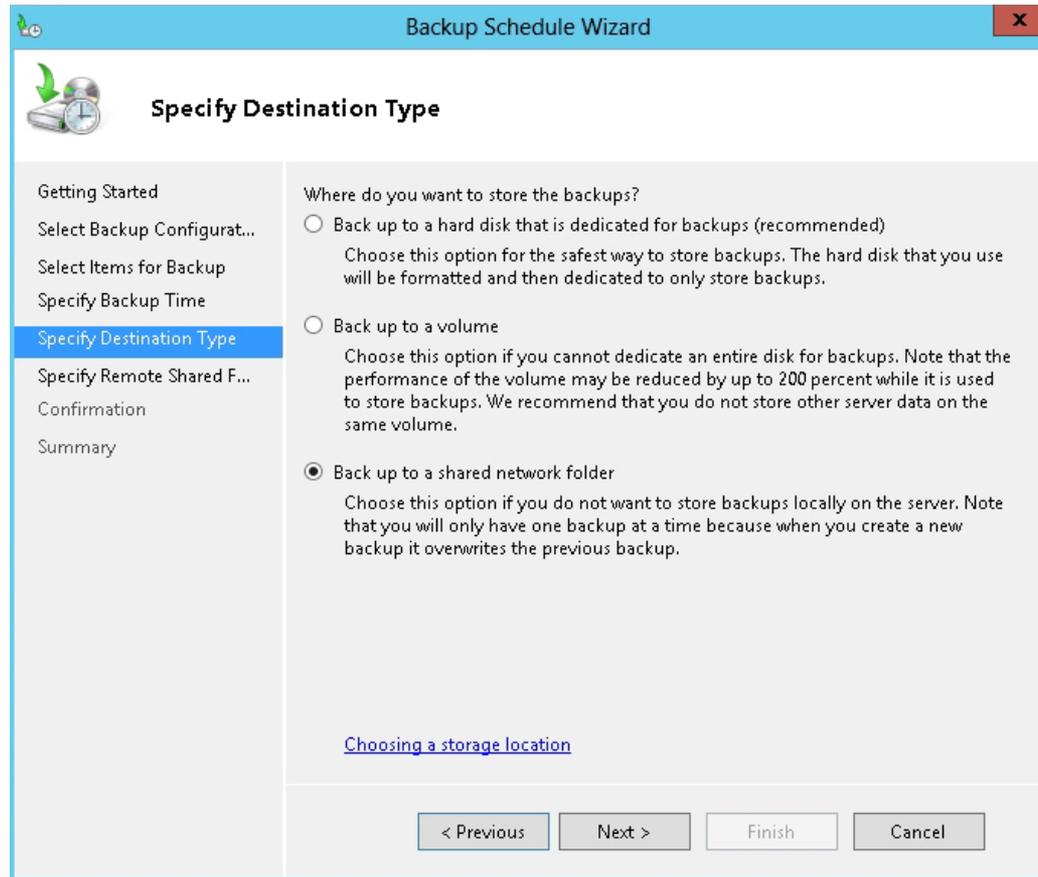
Buttons: Add >, < Remove

[Learn about more scheduling options](#)

Navigation buttons: < Previous, Next >, Finish, Cancel

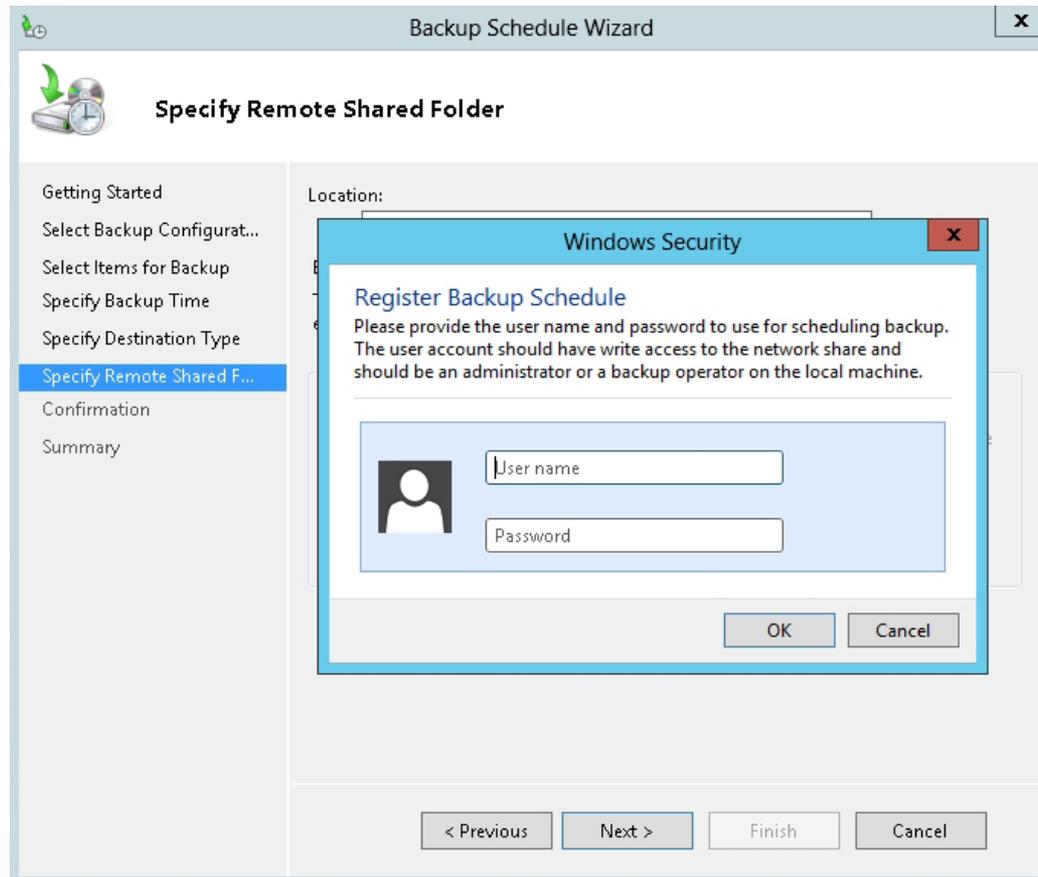
Specifying when to perform a backup

# Schedule a Backup of the System State Including Active Directory



Specifying the destination type

# Schedule a Backup of the System State Including Active Directory



Specifying who the backups run under

# Performing an Active Directory Restore

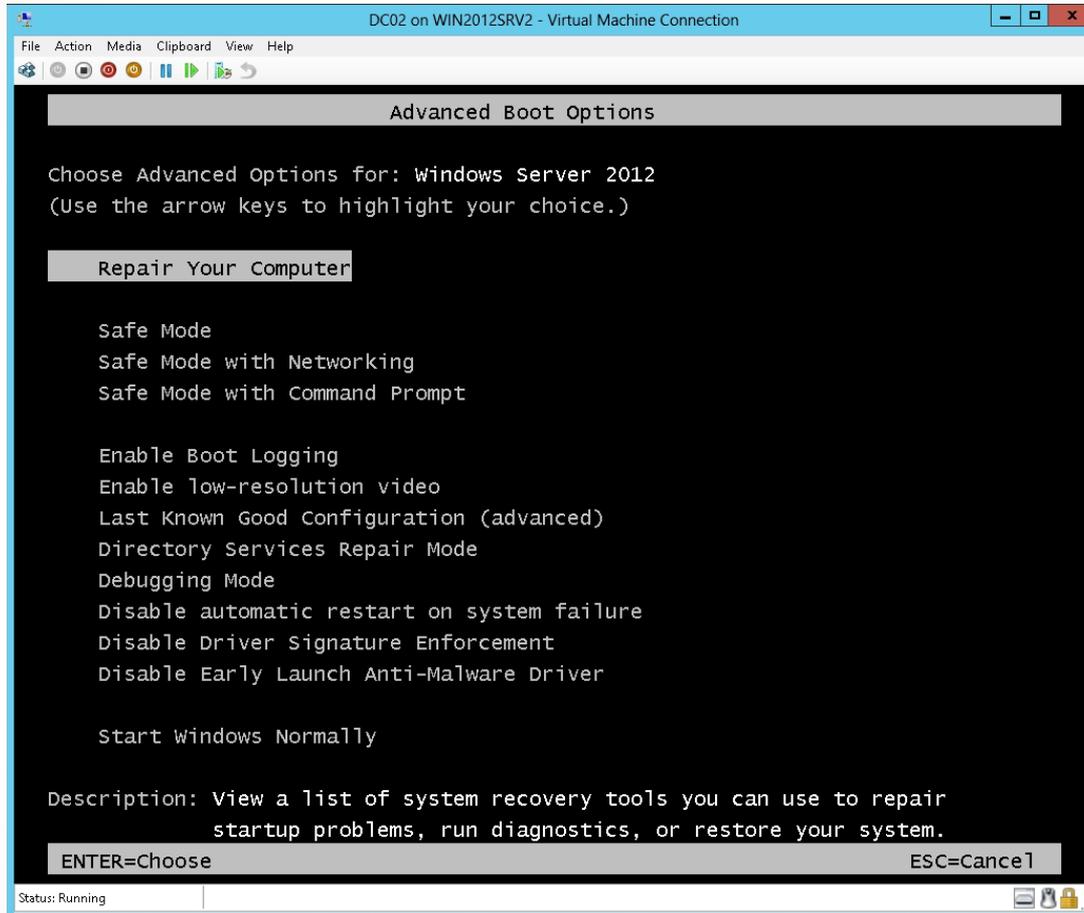
There are two types of restores that you can perform with Active Directory:

- **A nonauthoritative restore:** Restores a backup of Active Directory as of the date of the backup.
- **An authoritative restore:** An override type restore where the information on the restored domain controller is replicated to the other domain controllers.

# Performing an Active Directory Restore

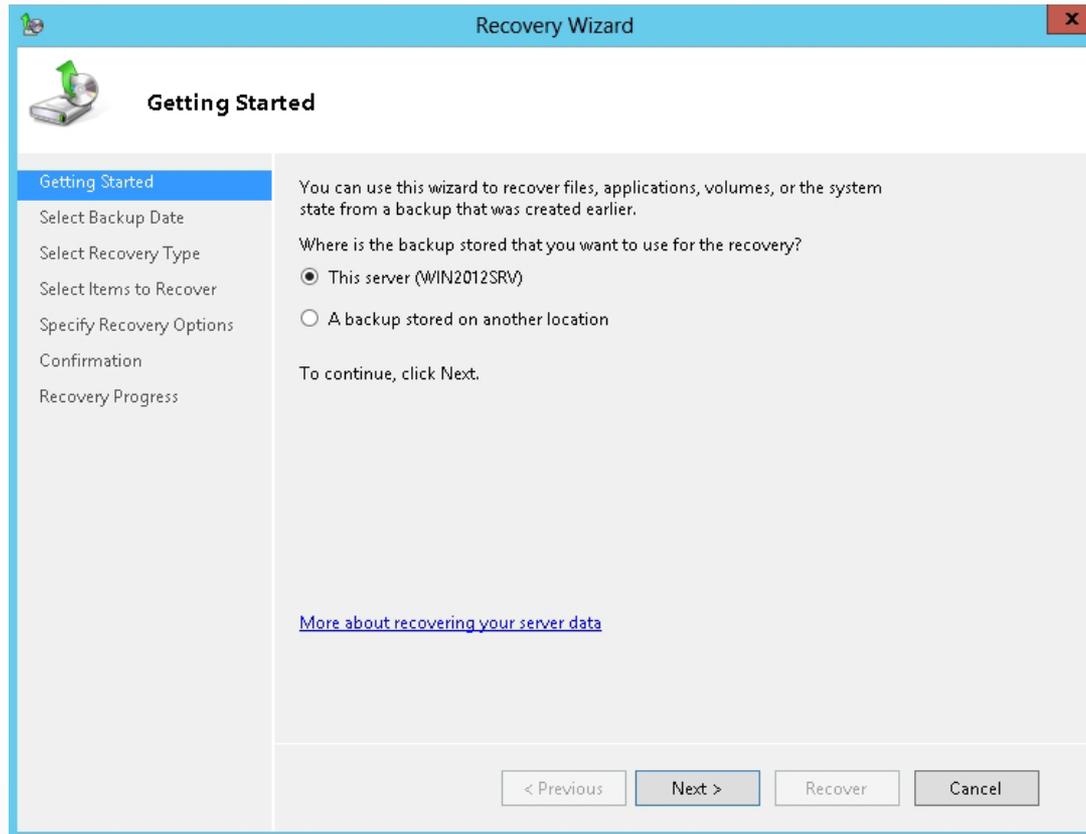
- To perform an authoritative restore reboot the computer into the **Directory Services Restore Mode (DSRM)**, which is a mode of Windows that takes the Active Directory offline.
- Access this mode from the Advanced Boot menu, which is accessed before Windows completes booting by pressing the F8 key.

# Perform a Restore of the System State



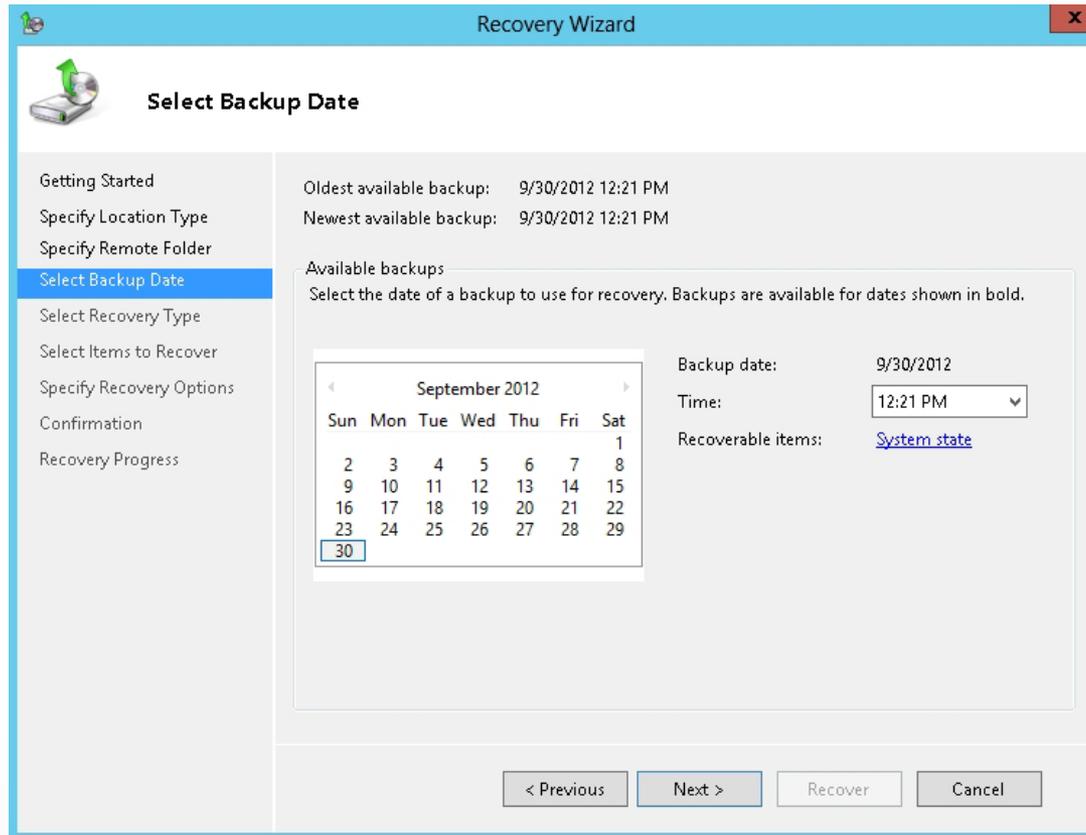
Accessing the Advanced Boot Options menu

# Perform a Restore of the System State



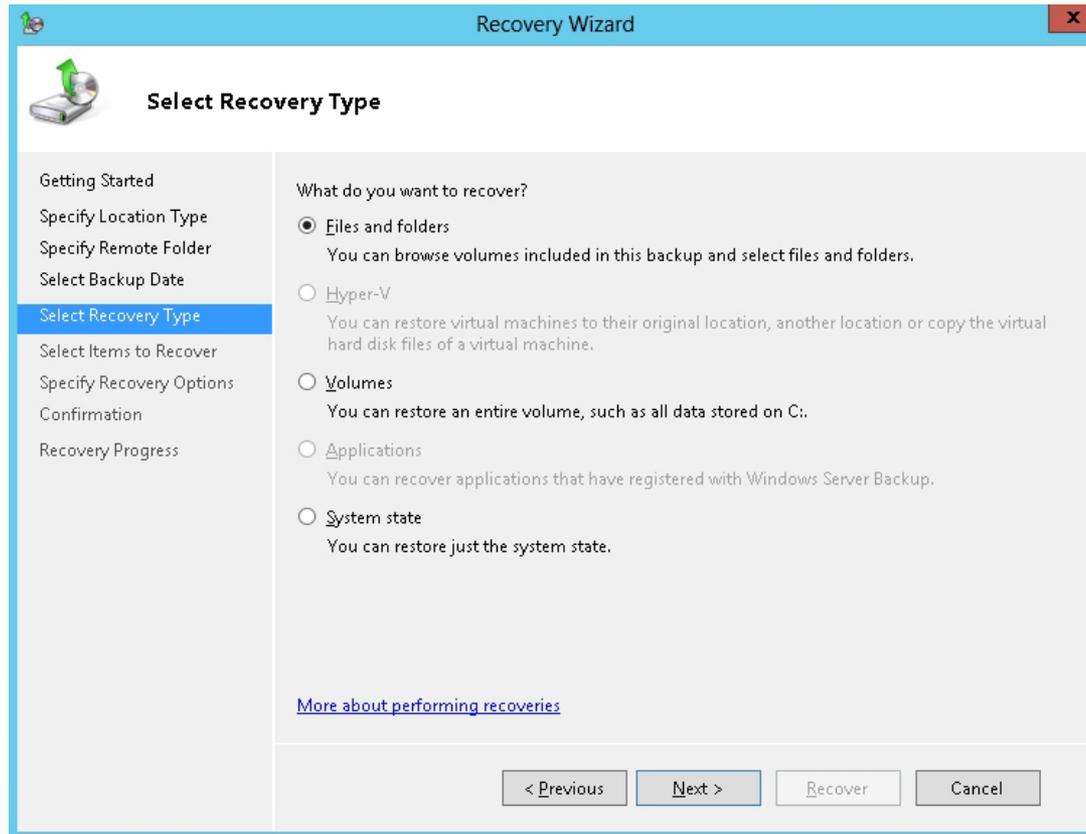
Specifying where the backup is located

# Perform a Restore of the System State



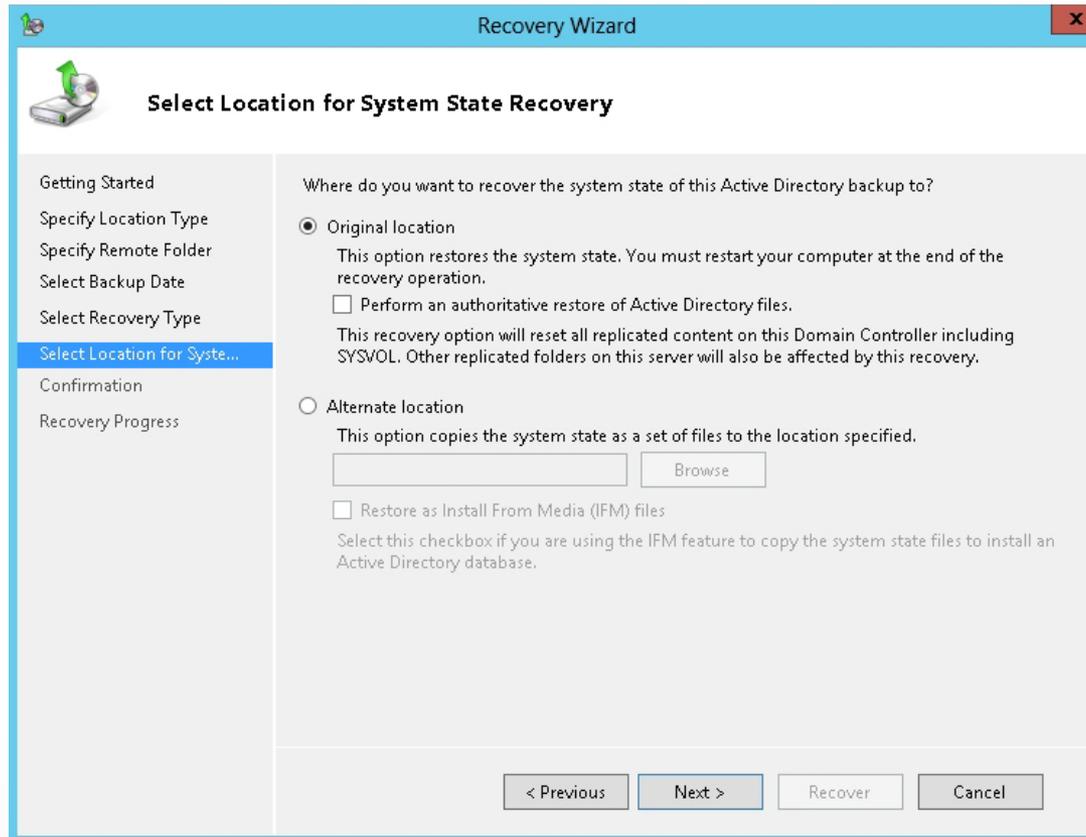
Selecting the backup date

# Perform a Restore of the System State



Selecting the recovery type

# Perform a Restore of the System State



Selecting the location for system state recovery

# Configuring Active Directory Snapshots

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# Snapshots

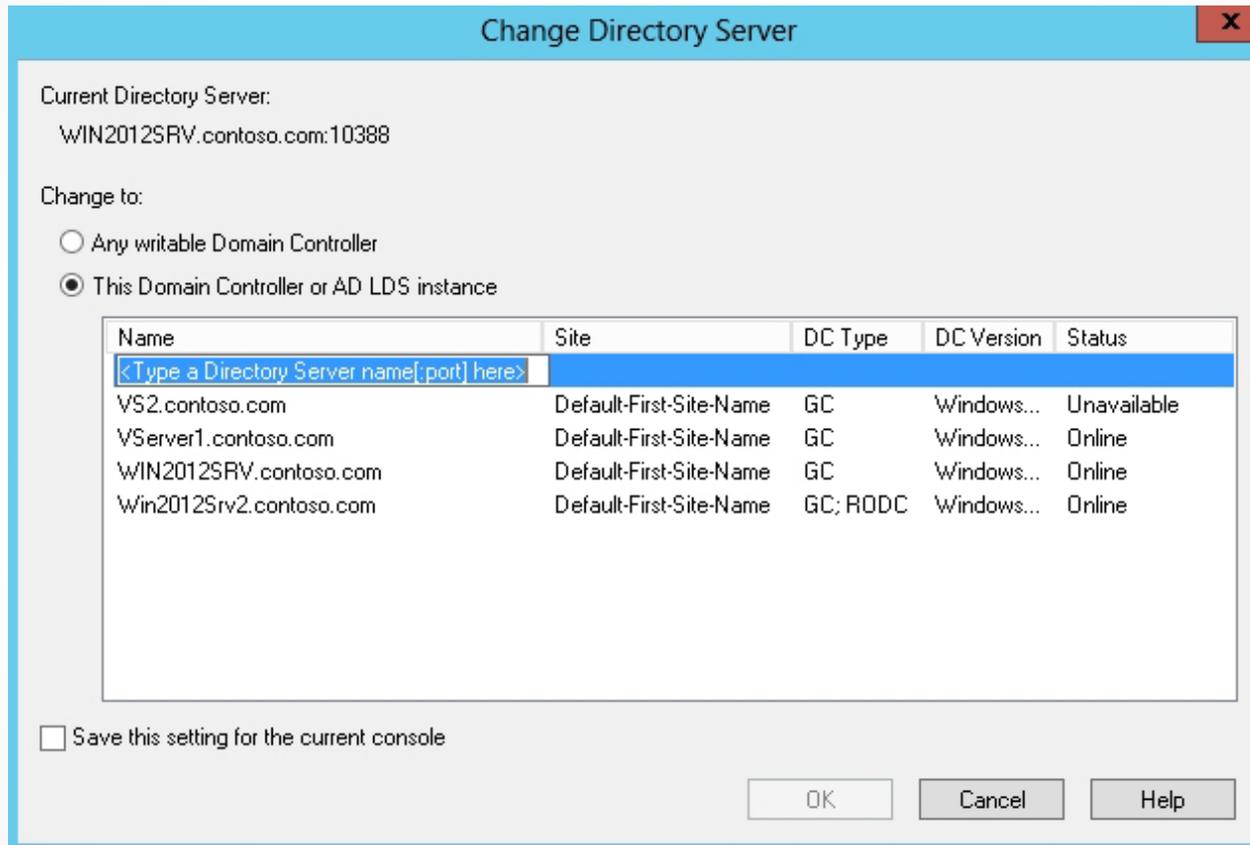
- Another tool used in recovery of Active Directory is the **Active Directory database mounting tool** to create and view Active Directory snapshots.
- An **Active Directory snapshot** is a shadow copy, created by the Volume Shadow Copy Service (VSS), of the volumes that contain the Active Directory database and log files.

# Creating and Using Snapshots

To create and use snapshots:

1. Create a snapshot with `ntdsutil.exe`.
2. Mount the snapshot with the Active Directory database mounting tool.
3. View the objects within the snapshot.
4. When done with the snapshot, dismount the snapshot.

# View an AD DS Snapshot



Specifying the snapshot to view

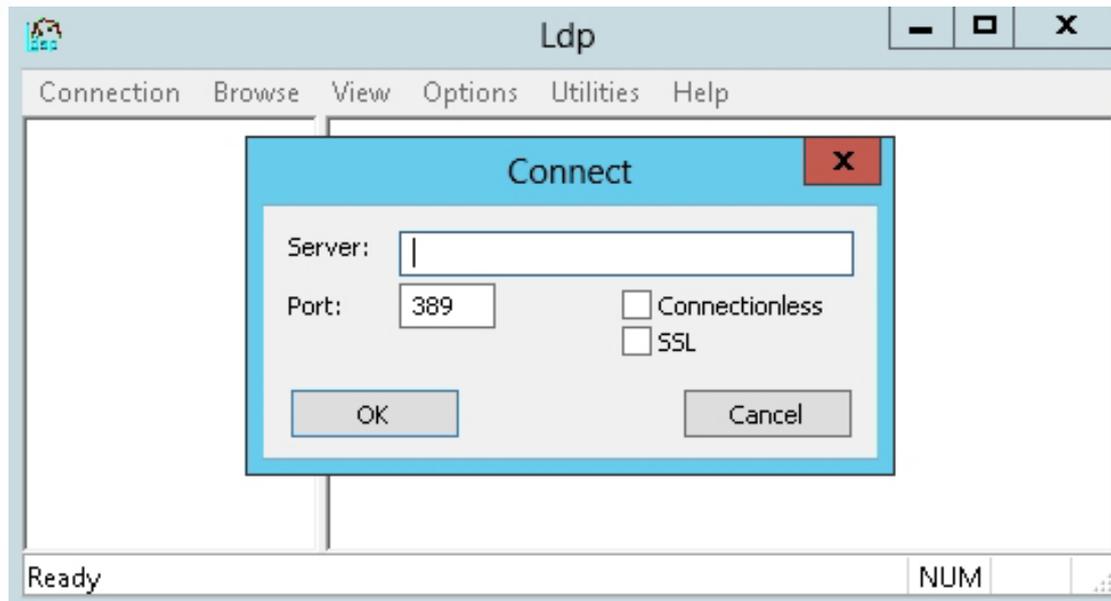
# Performing Object- and Container-Level Recovery

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# Active Directory Recycle Bin

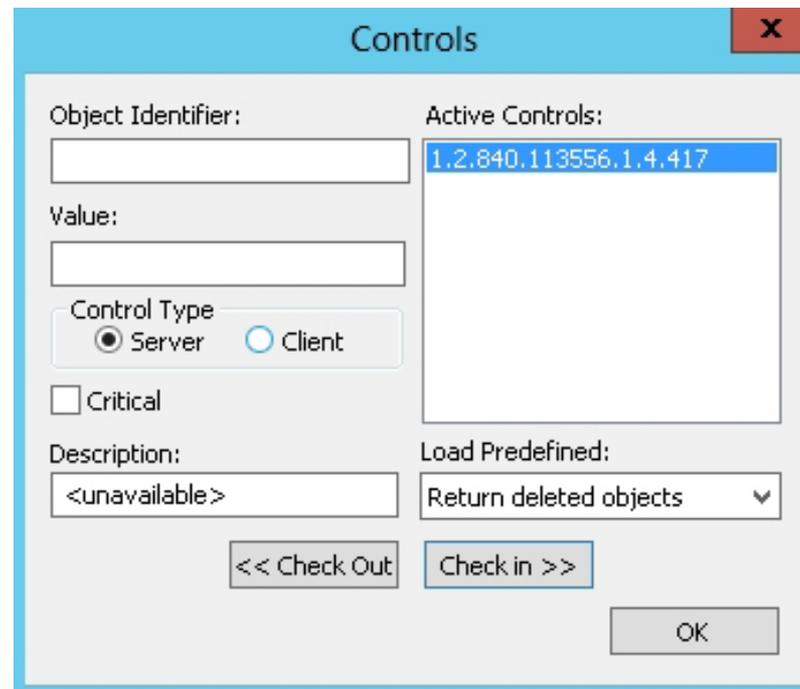
- Starting with Windows Server 2008 R2, Windows offers the Active Directory Recycle Bin.
- The **Active Directory Recycle Bin** holds deleted Active Directory containers and objects. You can undelete the items.
- When an object or OU in AD DS is deleted, it is moved to the Deleted Objects container. As long as the object has not been scavenged by the garbage collection process after reaching the end of the object tombstone lifetime, you can restore the deleted object.
- The LDP.exe tool, included with Windows Server 2012, allows users to perform operations against any LDAP-compatible directory, including Active Directory.

# Restore a Deleted Object without Using the Recycle Bin



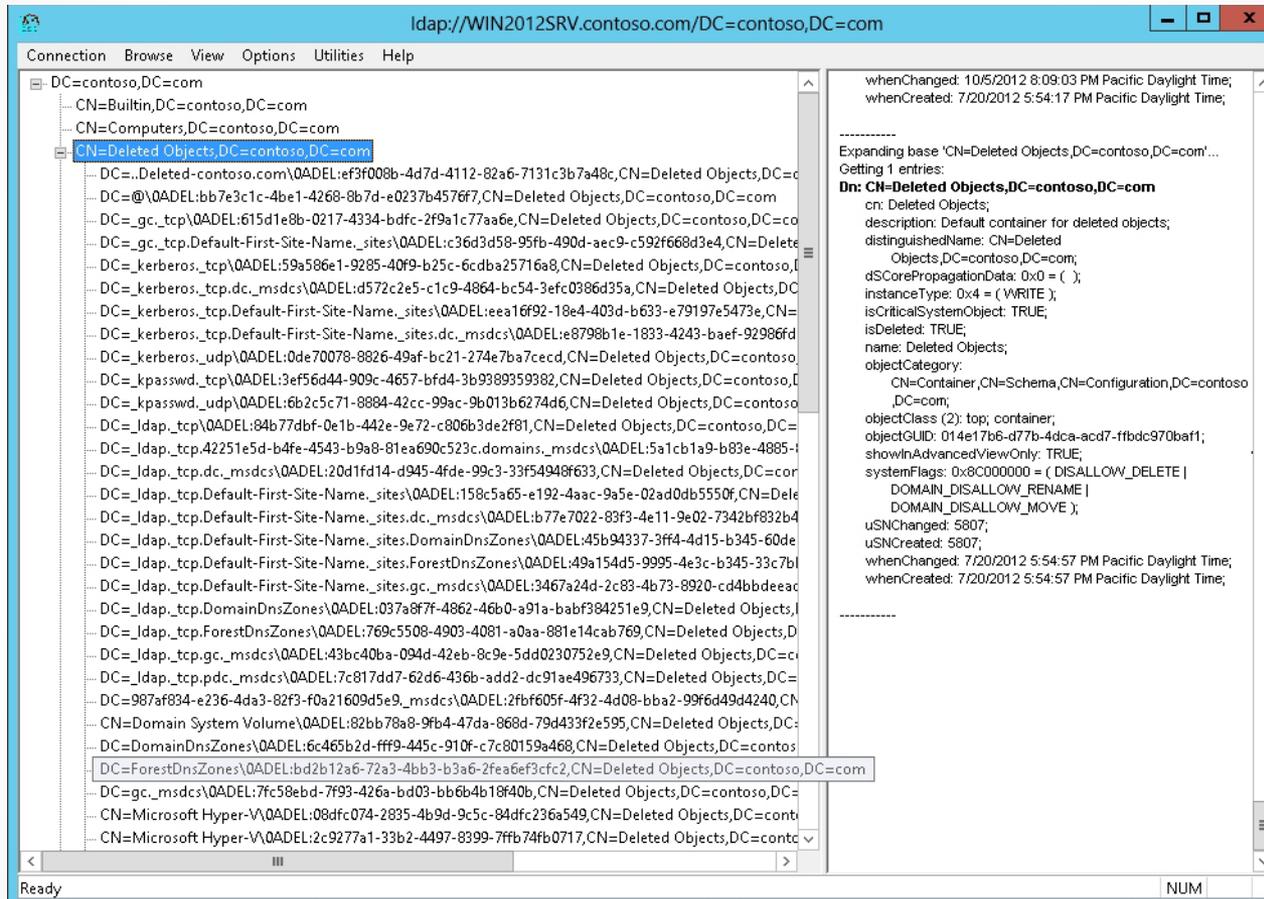
Specifying the server to connect to

# Restore a Deleted Object Without Using the Recycle Bin



Selecting to return deleted objects

# Restore a Deleted Object Without Using the Recycle Bin



Showing deleted objects

# Restore a Deleted Object Without Using the Recycle Bin

The image shows a 'Modify' dialog box with the following fields and controls:

- DN:** A text box containing 'CN=Deleted Objects,DC=contoso,DC=com'.
- Edit Entry:** A section containing:
  - Attribute:** An empty text box.
  - Values:** An empty text box.
  - Operation:** Radio buttons for 'Add' (selected), 'Delete', and 'Replace'.
  - Buttons for 'Insert file' and 'Enter'.
- Entry List:** A large empty rectangular area.
- Buttons for 'Edit' and 'Remove' located below the Entry List.
- Checkboxes for 'Synchronous' (checked) and 'Extended' (unchecked).
- Buttons for 'Close' and 'Run' at the bottom right.

Modifying an object

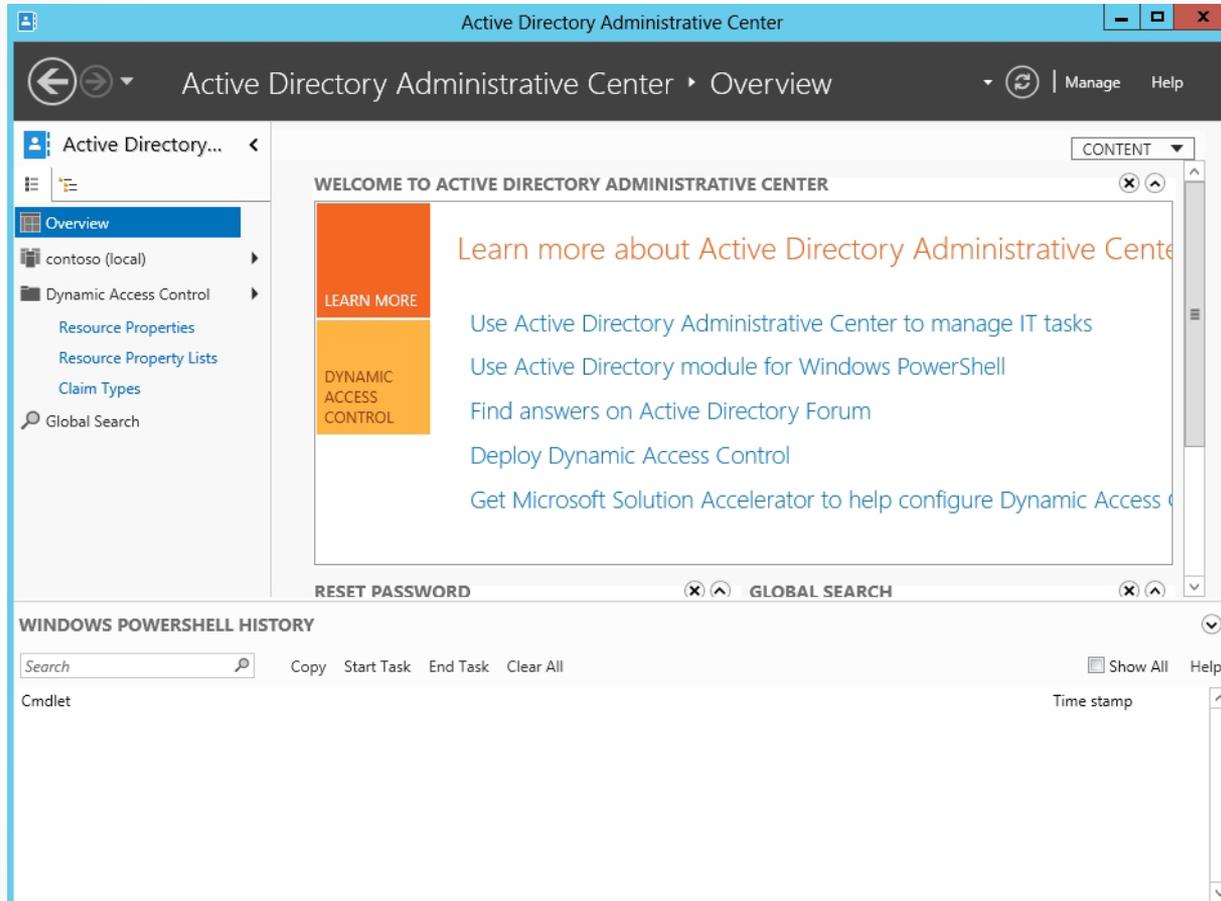
# Enabling the Recycle Bin

In Windows Server 2012, you can enable the Recycle Bin in two ways:

- From the Active Directory module for Windows PowerShell prompt, use the `Enable-ADOptionalFeature` cmdlet.
- From Active Directory Administrative Center, select the domain, and then click *Enable Active Directory Recycle Bin* in the Tasks pane.

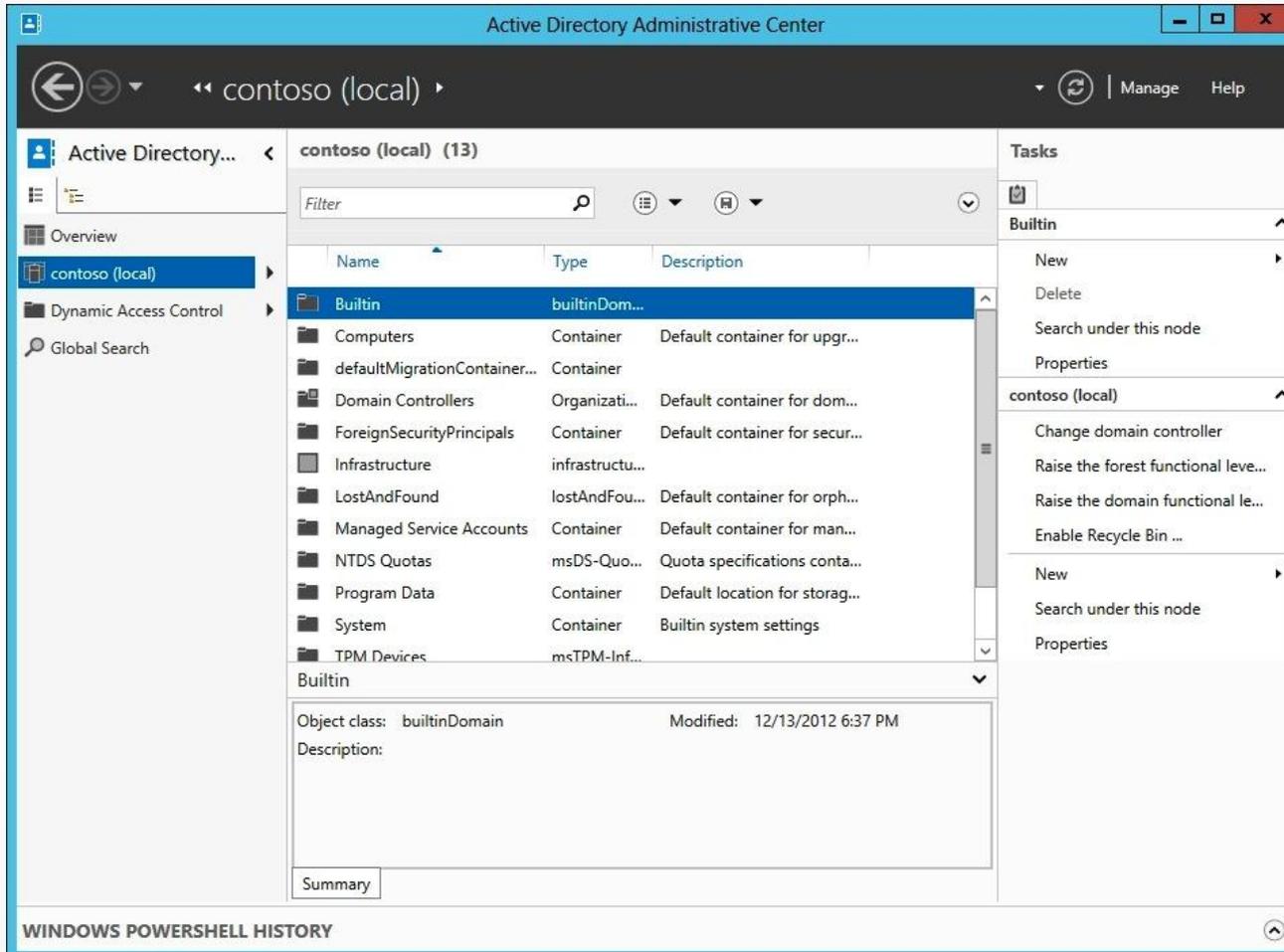
Only items deleted after the Active Directory Recycle Bin is turned on can be restored from the Active Directory Recycle Bin.

# Enable the Active Directory Recycle Bin



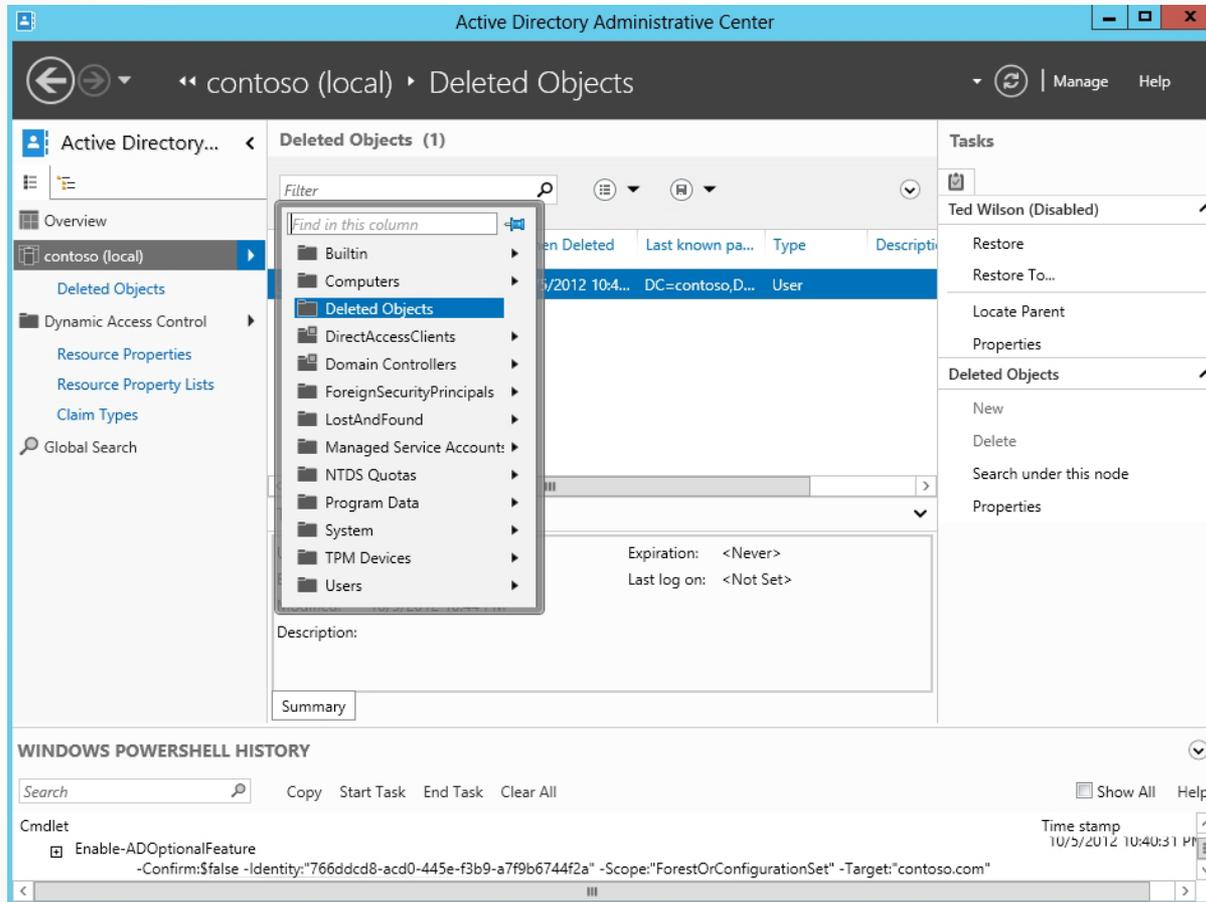
Opening Active Directory Administrative Center

# Enable the Active Directory Recycle Bin



Selecting the domain options

# Restore an Object Using the Active Directory Recycle Bin



Selecting the Deleted Objects folder

# Managing Active Directory Offline

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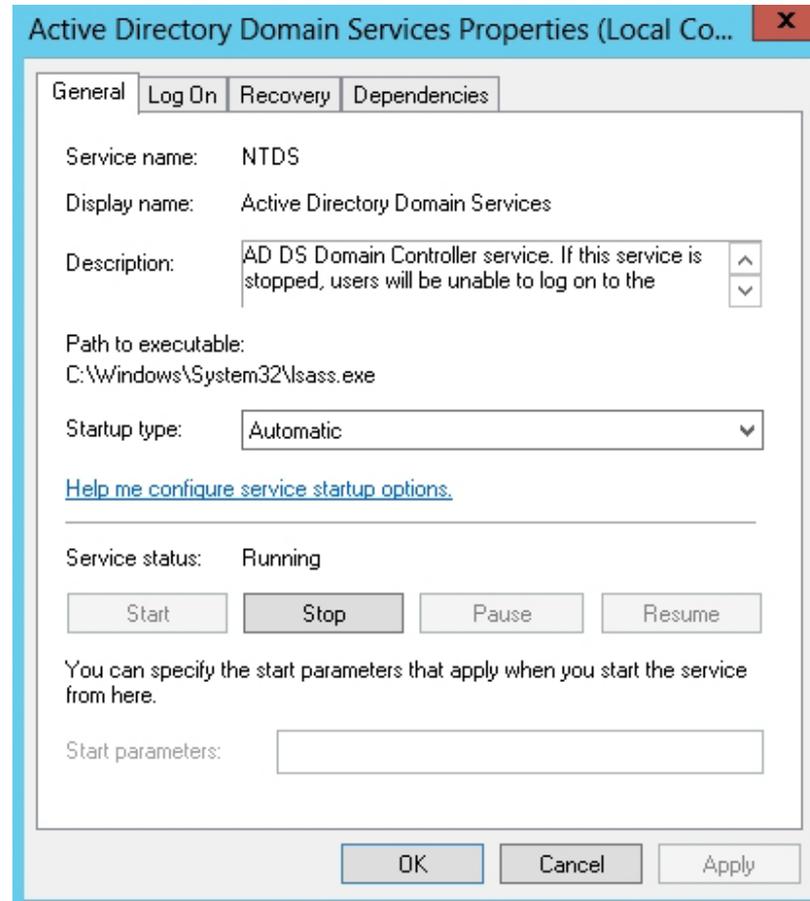
# Restartable Active Directory Domain Services

Starting with Windows Server 2012, Windows servers include **Restartable Active Directory Domain Services**, which allows you to stop and start AD DS without restarting the domain controller and stopping other services that might be on the server.

To start or stop the AD DS, open the Services console to control the service. There are three domain controller states:

- AD DS Started
- AD DS Stopped
- DSRM

# Working with the Deleted Objects Folder



Selecting the Deleted Objects folder

# Optimizing an Active Directory Database

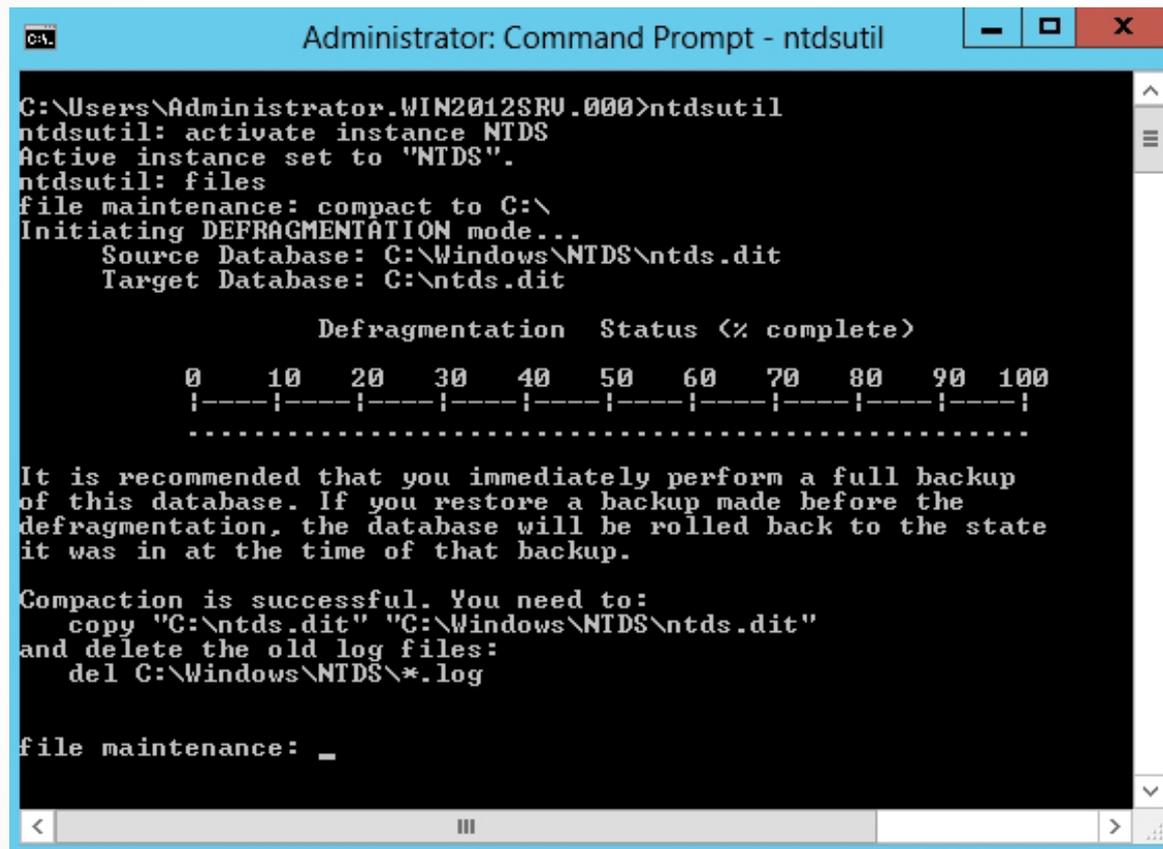
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# Ntdsutil.exe

The `ntdsutil` tool:

- Defragments the Active Directory database to free up disk space.
- Lets you look for errors in Active Directory.
- Is similar to running the Optimize and defragment drive tool in Windows.

# Defragment and Check the Integrity of the Active Directory Database



```
C:\Users\Administrator.WIN2012SRU.000>ntdsutil
ntdsutil: activate instance NTDS
Active instance set to "NTDS".
ntdsutil: files
file maintenance: compact to C:\
Initiating DEFRAGMENTATION mode...
    Source Database: C:\Windows\NTDS\ntds.dit
    Target Database: C:\ntds.dit

          Defragmentation Status (< % complete>)
          0   10  20  30  40  50  60  70  80  90 100
          |---|---|---|---|---|---|---|---|---|---|
          .....

It is recommended that you immediately perform a full backup
of this database. If you restore a backup made before the
defragmentation, the database will be rolled back to the state
it was in at the time of that backup.

Compaction is successful. You need to:
    copy "C:\ntds.dit" "C:\Windows\NTDS\ntds.dit"
and delete the old log files:
    del C:\Windows\NTDS\*.log

file maintenance: _
```

Defragmenting an Active Directory database

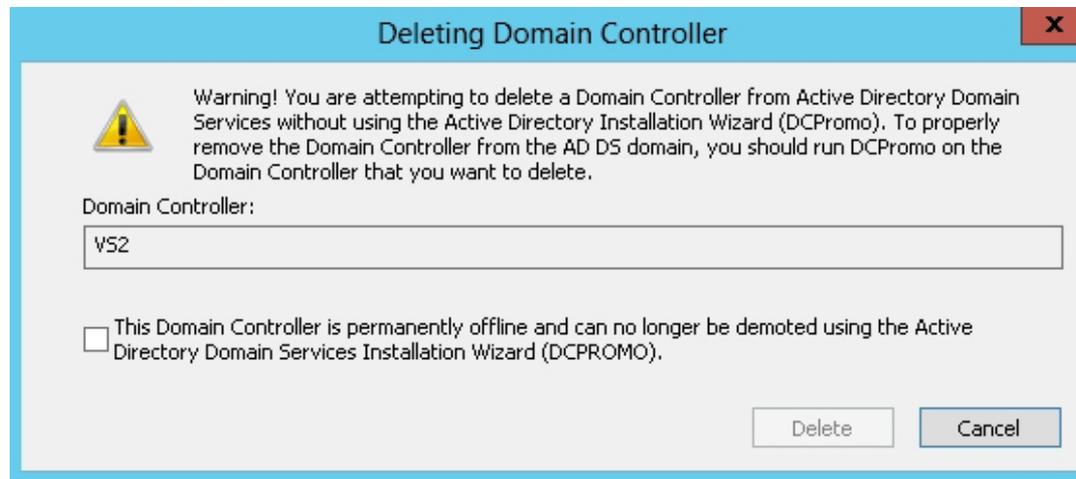
# Cleaning Up Metadata

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# Metadata

- To retire a domain controller, the proper method to demote a domain controller is to remove the Active Directory Domain Services.
- If the demotion fails or the server itself fails where you cannot recover the system, you need to clean up the metadata, which means you must manually remove the domain controller from Active Directory.
- **Metadata** is the data that identifies the domain controllers.
- Methods for cleaning up server metadata:
  - Use Active Directory Users and Computers and `ntdsutil`.
  - Use the Active Directory Sites and Services and ADSIEdit.

# Clean Up Server Metadata Using Active Directory Users and Computers



Deleting the domain controller

# Lesson Summary

- The CSVDE.exe and LDIFDE.exe tools enable importing to and exporting from Active Directory.
- Backing up refers to making copies of data.
- The Active Directory database is stored in an Active Directory database file (C:\Windows\NTDS\Ntds.dit) and its associated log and temporary files.
- The Windows system state is a collection of system components that are not contained in a simple file but can be backed up easily.
- The SYSVOL is a shared directory that stores the server copy of the domain's public files that must be shared for common access and replication throughout a domain.
- Windows includes Microsoft Windows Backup, which allows you to back up a system. However, third-party backup software packages usually offer more features and options.

# Lesson Summary

- With a nonauthoritative restore, you restore a backup of Active Directory as of the date of the backup.
- An authoritative restore is an override type restore that the information on the restored domain controller will be replicated to the other domain controllers.
- An Active Directory snapshot is a shadow copy, created by the Volume Shadow Copy Service (VSS), of the volumes that contain the Active Directory database and log files.
- The Active Directory Recycle Bin can be used to undelete deleted Active Directory containers and objects.
- You can use `ntdsutil` to defragment the Active Directory database to free up disk space.
- The metadata is the data that identifies the domain controllers.

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