INTRODUCTION TO HYBRID TECHNOLOGY TRAINING A+ (ESSENTIALS AND PRACTICAL)

- About me:
  - Nicholas Riegel, call me Nick
  - Phone: "410-417-8267" (can send text messages to this number)
  - e-mail: riegelnj@pgcc.edu (best way to contact me)
  - teach A+, Network+, and other IT courses
  - founded and run an IT services and software development company
  - teach medical courses at Johns Hopkins University

- About you:
  - Why are you taking this course?
  - What are your professional goals
  - What are your concerns?
  - What is your experience with information technology?

- Prepare students to pass the CompTIA 220-801 A+ certification test
- Prepare students to pass the CompTIA 220-802 A+ certification test
- Prepare students for entry into a position as a Personal Computer Repair Technician
- Prepare students for entry into a position as a Personal Computer Help Desk Technician
- Provide fundamental and prerequisite knowledge, skills, and abilities to be successful in
  - PGCC Hybrid Technology Training Network+
  - PGCC Hybrid Technology Training Security+
  - PGCC Hybrid Technology Training Microsoft Server 2012
  - PGCC Hybrid Technology Training Security Awareness
  - Other Information Technology courses

- [Flipped Classroom](#)
  - Initial lessons and information delivered through online videos, interactive exercises, independent, and group study.
  - Almost all course content is available online and can be accessed any time.
  - Purpose of "Classroom lecture" is to review and clarify information/concepts.
  - Provides students control over when they review information.
- There is a lot of information in this course!
- The schedule requires the student to be very disciplined to stay on schedule.
- If we fall behind schedule, the instructor will provide more guidance for the online videos and exercises.
- Time to complete individual course components have been estimated.
- 10 minute breaks every 90 minutes.
- Homework will be assigned daily.

- Do not fall behind the schedule!
- Watch videos with the transcripts visible.
- Use the rewind and fast forward buttons.
- As you are viewing Testout.com content, open your email and write down confusing sections and subjects. Send it to me before the classroom lecture. I will address during classroom instruction.
- Don't spend too much time on Testout.com exercises (5 minutes each).
- Review confusing material in the evening or during extra time.
- Falling behind? Let me know and I will help you.
- Extra time? Work on content ahead in the schedule. Contact me.
- Be patient. You are in the 1st cohort!

THANK YOU