

LESSON PLAN

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CLASS:	MF150 - Principles of Safety
UNIT:	FOUR
GOALS:	Describe the four key ways in which manufacturers can respond to customer expectations.
	Identify advanced mfg systems used to optimize mfg performance.
	Understand perception of 'quality' - how it relates to customer expectations.

	ACTIVITY	MATERIALS	NOTES
1	Trends in Mfg (Chap. 2)		
2	- Responding to Expectations	Text, Sect. 2.2, p. 56-63; Unit 4 ppt.	MSSC DVD>CPT>CPT ppt Pres>Safety>Unit 4
3	Review Questions	Text, p. 64; #2,5,7,8	
4	Review ALL Cert Prep Q's	Text, p. 65	
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8	Go to Unit 5 if time.		
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ASSESSMENT		
No on-line quizzes		
HOMEWORK		NOTES
Read Chapter 3	Text, Pages 66-91	
Review Questions 1,4,10	Text, p. 90	
Answer ALL Cert. Test Prep Q's	Text, p.91	