*Upon successful completion of this module, you should be able to:*

* Explain how a quality system is implemented in a manufacturing environment.
* Identify quality systems used by industry.
* Recognize and apply good documentation practices.
* Explain the cost-of-quality and how a quality system can reduce costs.
* Describe how inspection processes are used in industry.
* Explain the value of root cause analysis and use some of its techniques.

The AMMQC program is an Equal Opportunity program. Adaptive equipment is available upon request for individuals with disabilities. This workforce product was funded by a grant awarded by the U.S. Department of Labor’s Employment and Training Administration. The product was created by the grantee and does not necessarily reflect the official position of the U.S. Department of Labor. The U.S. Department of Labor makes no guarantees, warranties, or assurances of any kind, express or implied, with respect to such information, including any information on linked sites and including, but not limited to, accuracy of the information or its completeness, timeliness, usefulness, adequacy, continued availability, or ownership.

This work is licensed under a Creative Commons Attribution 3.0 Unported License [http://creativecommons.org/licenses/by/3.0]